

# MERIDIQ Aesthetic Patient Record System

## USER MANUAL



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# Introduction



MERIDIQ Aesthetic Patient Record System is a Web and Mobile software that offers medical record services, facilitating effective treatment services between the practitioner and the patient.

The goal of the software is to ensure everyone uses a safe record-keeping system that helps with the easy administration of patient records. The software features easy navigation and seamless use, while it is also efficient at keeping clients up to date.

The software allows a company to register several users and clients whereby each user has their own interface on the same account.

Software requires internet connection.

Only one user can be logged in at a time in MERIDIQ. Example: If you log in to a PC with your account and then log in to another PC with the same copy, the first login will be logged out

If you have any questions or support, kindly contact [support@meridiq.com](mailto:support@meridiq.com)

## Useful Terms

### Super User-

The user that registers the account on behalf of the company. Full access to solution.

### Admin-

Medical practitioner or service provider with. No access to Company Information and Billing

### User-

Medical practitioner or service provider. Same as admin but no access to Client Access, Custom Questionnaires, Letters of Consent, Settings, Upgrade Plan

### Client-

Patient who seeks medical care or attention.

### Language-

The languages used on the software are English and Swedish.

## Useful Icons



Edit



Inactive



Delete



Deactivate



Activate

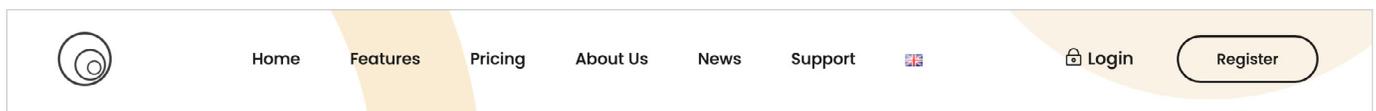


Add

## Using the Software

Visit the website at <https://meridiq.com>

From the homepage, there is a line of menu items which are **'Home,' 'Features,' 'Pricing,' 'About Us,' 'News,' 'Support,' 'Login,' and 'Register.'**



As a first time user, click on **'Register'** which is the last menu on the far right.



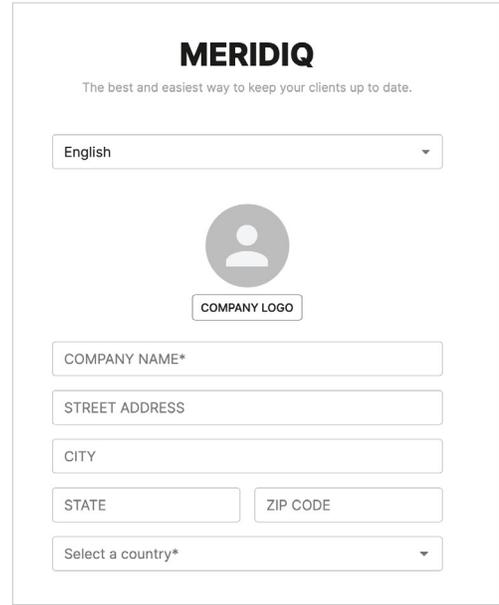
**Login** if you have previously registered.



## Taking the first steps

Once you click on **'Register,'** you will be directed to register the name of your company.

- Select the preferred language between **English and Swedish.**
- Click on the **'Company Logo'** icon. From there, navigate to where you have your company logo on your device. The format and the size of the file must be compatible with what the software requires.
- Fill in other information:
- Company Name, Street Address, City, and Zip Code
- Select your country (Important for correct currency on invoice)



The screenshot shows the MERIDIQ registration form. At the top, it says "MERIDIQ" and "The best and easiest way to keep your clients up to date." Below this is a dropdown menu for language, currently set to "English". There is a "COMPANY LOGO" icon with a plus sign. Below the logo icon are several input fields: "COMPANY NAME\*", "STREET ADDRESS", "CITY", "STATE", "ZIP CODE", and "Select a country\*" with a dropdown arrow.

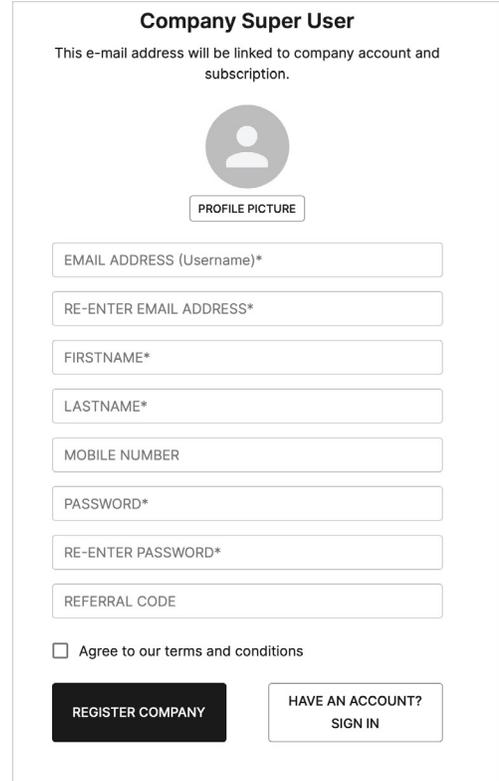
**Note:** : Kindly provide accurate information while registering to use the software. For the company super user, the email will be linked to the company account and subscription information.

- Select profile feature from file
- Enter your email address
- Enter your First Name and Last Name in the appropriate boxes
- Provide your Mobile Number
- Enter Password
- Click on **'Register Company'**

**Note:** The password must be hard for anyone to guess, and it must be easy for you to remember. The password must contain at least 8 characters. It is suggested that your password must include a mixture of alphabets (upper and lower cases), numbers, punctuation marks, and special characters. You may also write down the password in a safe place.

You are responsible for the safety of your password as you will be liable for all activities carried out with the login information.

- Agree to the terms and conditions by ticking the box
- Click on **'Register Company'**



The screenshot shows the "Company Super User" registration form. It starts with the text "This e-mail address will be linked to company account and subscription." Below this is a "PROFILE PICTURE" icon with a plus sign. The form contains several input fields: "EMAIL ADDRESS (Username)\*", "RE-ENTER EMAIL ADDRESS\*", "FIRSTNAME\*", "LASTNAME\*", "MOBILE NUMBER", "PASSWORD\*", "RE-ENTER PASSWORD\*", and "REFERRAL CODE". At the bottom, there is a checkbox for "Agree to our terms and conditions" and two buttons: "REGISTER COMPANY" and "HAVE AN ACCOUNT? SIGN IN".

## Meridiq Subscription

After registering the company, you will be taken to the subscription page where you will choose the appropriate subscription package, provide the billing address, and payment information (credit/debit card details).

Free Trial allows 1 user to 20 clients for an unlimited time. This package allows only 1 medical practitioner to attend to 20 patients. For the paid subscription package, the software allows 1 user to 500 clients. This means that subsequently, 1 user will manage 500 clients through their interface. If more users are needed each user will add 500 clients to a common client pool.

**Note:** Your subscription will be dependent on the number of prospective users and anticipated clients. Other features of the subscription packages include unlimited storage and customer support.

### Choosing the Right Subscription for your Company

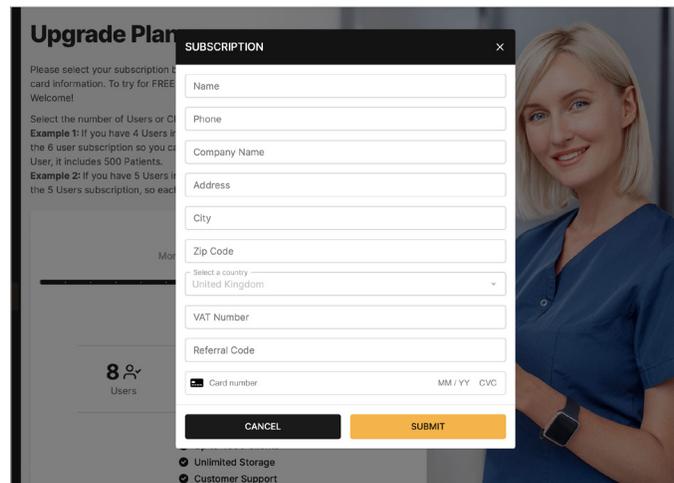
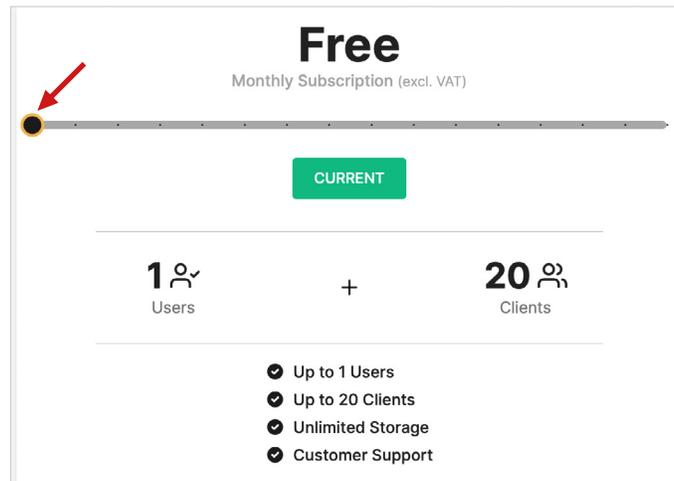
Drag the line bar to the desired point

The bill will be displayed above the line while the features of the subscription package will be shown below.

Once you agree with the details, click on the **'Select'** icon

Payment will be initiated and posted to the billing address while the bill will be deducted from the credit/debit card

If you subscribe to the free plan, you can upgrade to a paid package. Even if you are on a paid version, you can upgrade to a higher package.

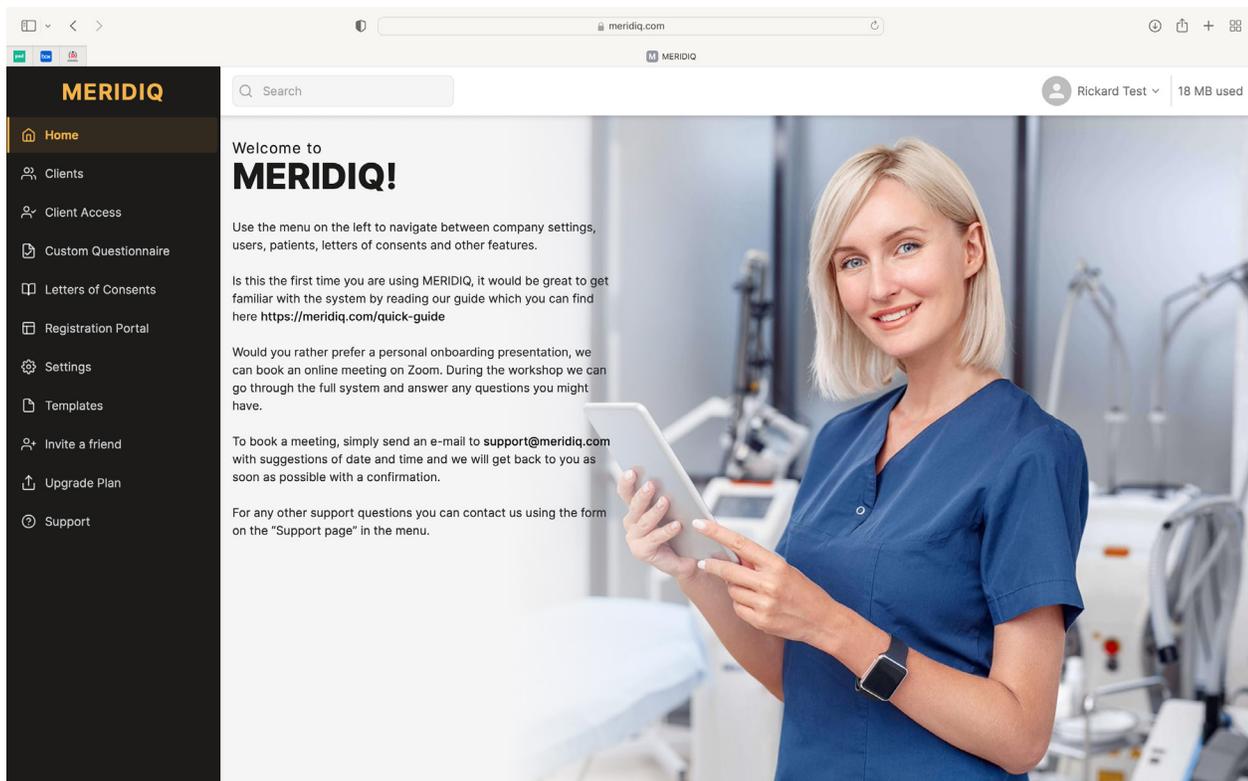
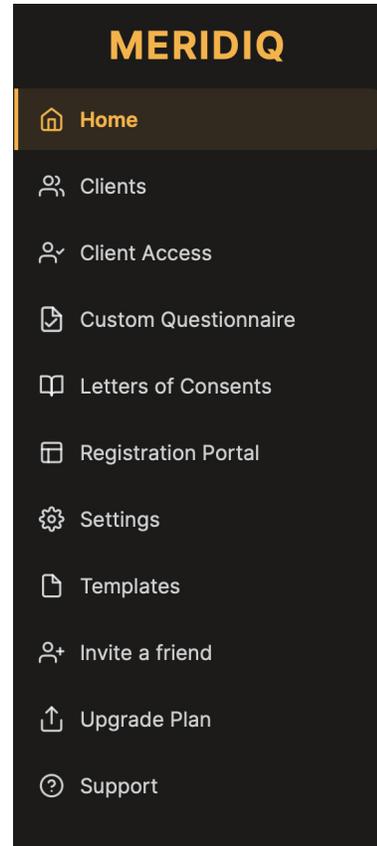


# The Dashboard

Once the subscription is successful, you will be automatically directed to the **Dashboard** which will formally welcome and introduce you to the software. The Dashboard is the homepage where other features of the software can be accessed.

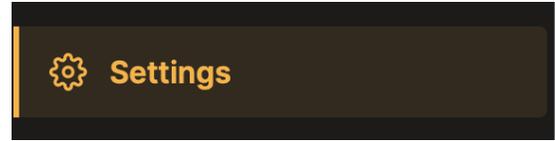
There is a Menu Bar at the left side displaying various menus such as **'Home,' 'Clients,' 'Client Access,' 'Custom Questionnaires,' 'Letters of Consents,' 'Registration Portal,' 'Settings,' 'Settings,' 'Templates,' 'Invite a Friend,' 'Upgrade Plan,'** and **'Support.'**

Each feature will be discussed in the order we thought was the best.



## Settings

Once you log in, navigate to the 'Settings' menu on the dashboard to verify the information you have previously provided.



## System Settings

A screenshot of the MERIDIQ dashboard. The left sidebar contains a menu with 'Settings' highlighted. The main content area shows the 'Settings' page with tabs for 'SYSTEM SETTINGS', 'COMPANY INFORMATION', 'USERS', and 'BILLING'. Under 'SYSTEM SETTINGS', there are fields for 'UNIT' (kr), 'LANGUAGE' (English), and 'Theme' (Light). Below these are four toggle switches: 'Welcome Email for new patient registration' (on), 'Automatically send signed consents to clients' (off), 'Email notification when client register' (off), and 'Activate 2FA' (off). A red arrow points to the 'Settings' tab in the main content area.

**Unit:** Choose the appropriate unit.

**Language:** Ensure appropriate language.

**Theme:** Choose the right theme.

**Welcome Email for New Patient Registration:** If activated, new clients who registered through the 'Registration Portal' menu will receive an e-mail confirmation of their successful registration.

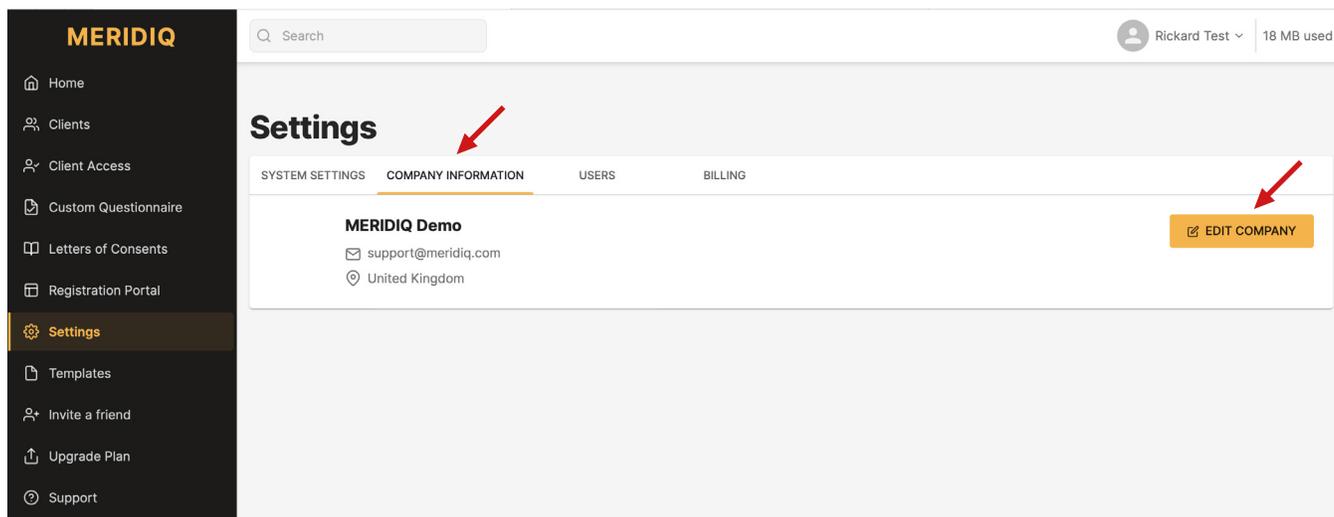
**Automatically Send Signed Consents to Clients:** If activated, this will notify clients when their letters of consent are signed.

**Email Notification When Client Register:** If activated, the super user will receive an e-mail notification whenever a new user registers.

**Activate 2FA:** 2FA is an advanced security feature that requires you to provide your e-mail, password, and security code each time you log in.

## Company Information

This is the information that was provided during registration. Using the icons, you can edit, change, or delete any information that is not accurate.



## Users

“There are two roles for the **User- Admin** or **User**.

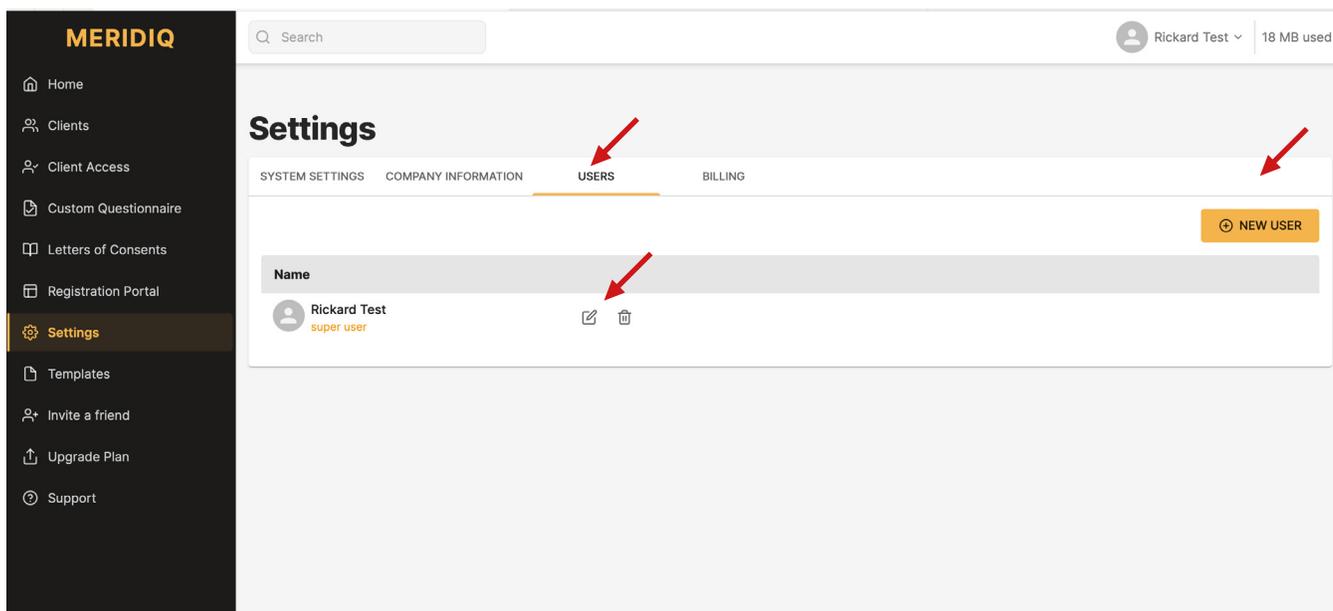
Fill in the corresponding information and submit.

**Admins:** Full access but no access to “**Company Information**” or “**Billing**”

**Users:** Same as admins, and no access to “**Client Access**”, “**Custom Questionnaire**”, **Letters of Consent**, **Registration Portal**, or **Upgrade Plan**

You can add, edit, and delete users.

**Note:** You can only add the number of admins/users that you have subscribed to.”



# Billing

This page contains your subscription, billing, and payment information. Here, you can upgrade or cancel your subscription plan.

Card and billing information can also be edited. You will be required to provide a VAT Number. Invoices that summarise payment, amount, and status, are also included on this page. You can download the invoice for other usages.

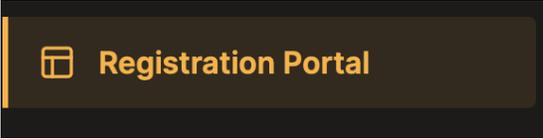
The screenshot shows the Meridiq Billing page. On the left is a dark sidebar with the Meridiq logo and navigation items: Home, Clients, Client Access, Custom Questionnaire, Letters of Consents, Registration Portal, Settings (highlighted), Templates, Invite a friend, Upgrade Plan, and Support. The main content area has a search bar and user info (Rickard Test, 18 MB used). Below is the 'Settings' section with tabs for SYSTEM SETTINGS, COMPANY INFORMATION, USERS, and BILLING (selected). The BILLING section shows a 'FREE' plan with 1 user and 20 clients for 0€ per month. There are 'UPGRADE' and 'CANCEL' buttons. To the right is a 'Billing Details' section with an 'EDIT' button and a VAT field. Below is an 'Invoices' table:

Date	Invoice no.	Amount	Status	Download
Feb 24, 2023		£0	Upcoming	
Feb 24, 2022	D4DDC734-2763	£0	Paid	

This screenshot shows the same Meridiq Billing page as above, but with a 'SUBSCRIPTION' modal form open in the center. The modal has a close button (X) and contains the following fields: Name, Phone, Address, City, Zip Code, a 'Select a country' dropdown menu (currently showing 'United Kingdom'), and a VAT Number field. At the bottom of the modal are 'CANCEL' and 'SUBMIT' buttons. The background content is dimmed.

# Registration Portal

The 'Registration Portal' allows your clients (patients) to fill out their personal information. After they have filled out their personal information, it will be stored in their personal record for future treatment.



“For patients to register they need to visit your unique link for your company, example of unique link: <https://meridiq.com/web/registration/MTEwMQ> and fill out their details”.

For patients to register they will need to visit this specific link to your company: <https://meridiq.com/web/registration/MTEwMQ> and fill out their details.

**Note:** You can copy the link and paste it into preferred messaging platform. Link it on your homepage, social media or include it in the booking confirmation the client receive when booking a treatment.

A screenshot of the Meridiq web application. On the left is a dark sidebar with the Meridiq logo and a list of menu items: Home, Clients, Client Access, Custom Questionnaire, Letters of Consents, Registration Portal (highlighted), Settings, Templates, Invite a friend, Upgrade Plan, and Support. The main content area has a search bar and user information (Rickard Test, 18 MB used). Below is a "Registration Portal" section with tabs for START, QUESTIONNAIRE, and MANDATORY FIELDS. A yellow button labeled "TO THE PORTAL" is prominent. The text below explains that patients fill out information in the portal, which is stored in their profile. It provides the registration link: <https://meridiq.com/web/registration/MTEwMQ> and notes that this link can be shared via booking services, email, or chat. It also instructs users to go to "Settings" to customize the portal content and provides the support email: [support@meridiq.com](mailto:support@meridiq.com).

## Questionnaire

These are the set of questions that the clients are meant to answer about their general health and other related issues. You can view the questionnaires before activating them.

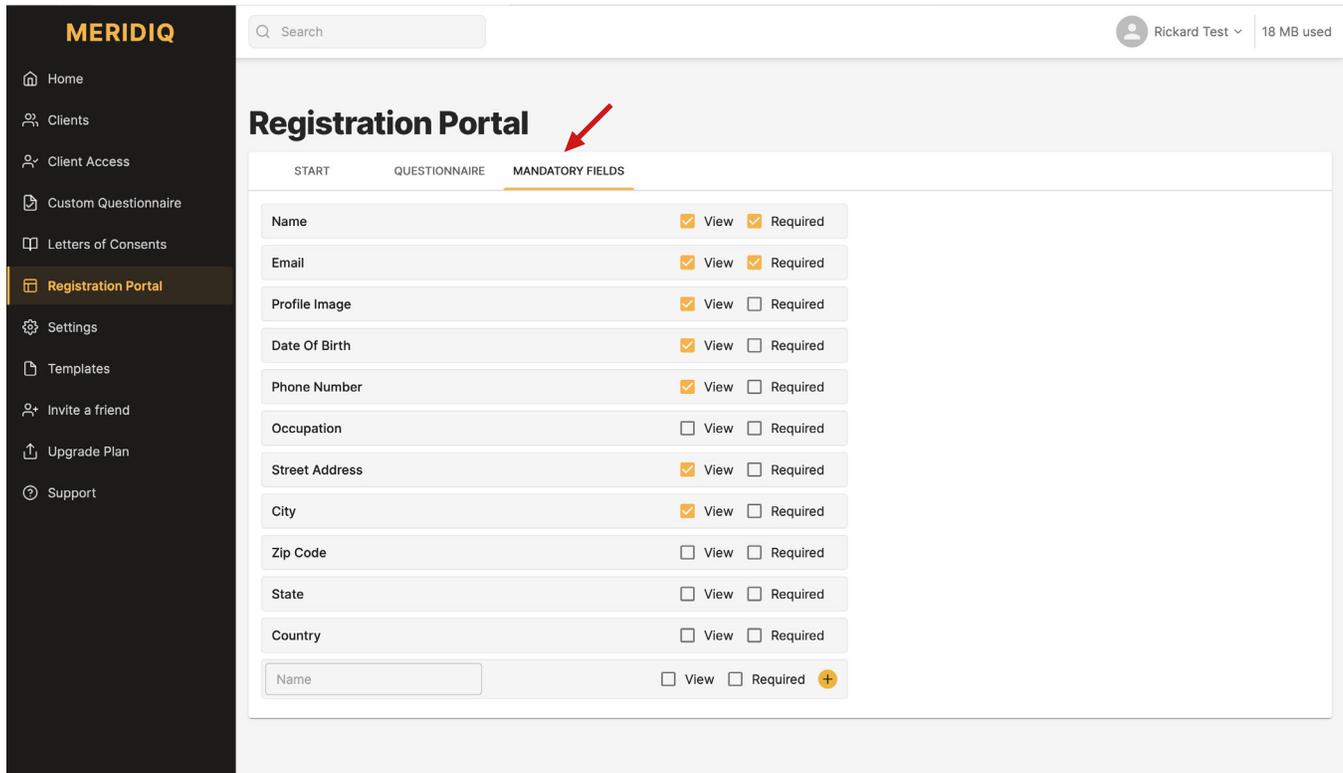
Custom questionnaires can be edited to accommodate other useful information that you wish to ask the client. You edit, create new and delete custom questionnaires from the “**Custom Questionnaire**” in the Menu Bar.

The screenshot displays the MERIDIQ web application interface. On the left is a dark sidebar menu with the 'MERIDIQ' logo at the top and various navigation options: Home, Clients, Client Access, Custom Questionnaire, Letters of Consents, Registration Portal (highlighted in orange), Settings, Templates, Invite a friend, Upgrade Plan, and Support. The main content area has a search bar at the top left and a user profile 'Rickard Test' with '18 MB used' at the top right. The central heading is 'Registration Portal' with a red arrow pointing to the 'QUESTIONNAIRE' tab in the sub-menu. Below this are two sections: 'STANDARD QUESTIONNAIRES' and 'CUSTOM QUESTIONNAIRE'. Each section contains a list of questionnaire items with an eye icon and a toggle switch. In the 'STANDARD QUESTIONNAIRES' section, 'Health Questionnaire', 'Aesthetic Interest', and 'Covid-19 Questionnaires' have their toggles turned off, while 'Letter of Consent' has its toggle turned on. In the 'CUSTOM QUESTIONNAIRE' section, 'Health Questionnaire - Copy' has its toggle turned off, and 'Hälsodeklaration - Copy' has its toggle turned on.

**Note:** The changes made in the ‘Questionnaire’ icon will be reflected in the ‘Registration Portal.’

## Mandatory Fields

Allows you to check the boxes that are mandatory for the clients to answer. Mandatory fields can also be added.



The screenshot shows the MERIDIQ interface. On the left is a dark sidebar with the MERIDIQ logo and navigation items: Home, Clients, Client Access, Custom Questionnaire, Letters of Consents, Registration Portal (highlighted), Settings, Templates, Invite a friend, Upgrade Plan, and Support. The top right shows a search bar, user profile (Rickard Test), and storage usage (18 MB used). The main content area is titled 'Registration Portal' with a red arrow pointing to the 'MANDATORY FIELDS' tab. Below the tabs are three sections: 'START', 'QUESTIONNAIRE', and 'MANDATORY FIELDS'. The 'MANDATORY FIELDS' section contains a table of fields with checkboxes for 'View' and 'Required'.

Field Name	View	Required
Name	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Email	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Profile Image	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Of Birth	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Phone Number	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Occupation	<input type="checkbox"/>	<input type="checkbox"/>
Street Address	<input checked="" type="checkbox"/>	<input type="checkbox"/>
City	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Zip Code	<input type="checkbox"/>	<input type="checkbox"/>
State	<input type="checkbox"/>	<input type="checkbox"/>
Country	<input type="checkbox"/>	<input type="checkbox"/>
Name	<input type="checkbox"/>	<input type="checkbox"/>

**Note:** The 'Questionnaire' icon in the main menu offers the same features. It allows you to select predesigned questionnaires, creates custom questionnaires, edit the title, and do every other thing deem necessary. You can also proceed to add or remove mandatory fields.

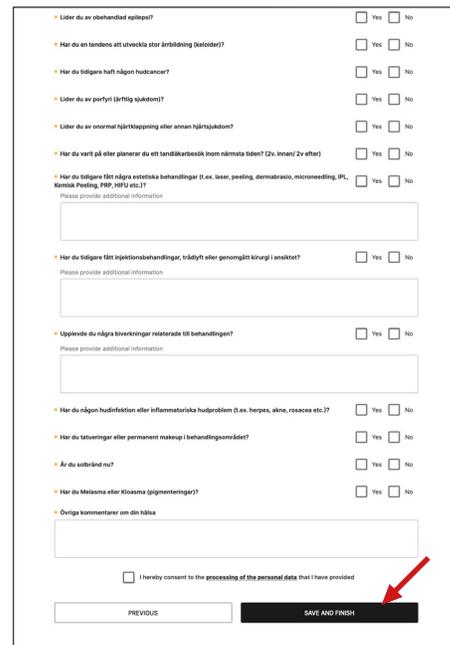
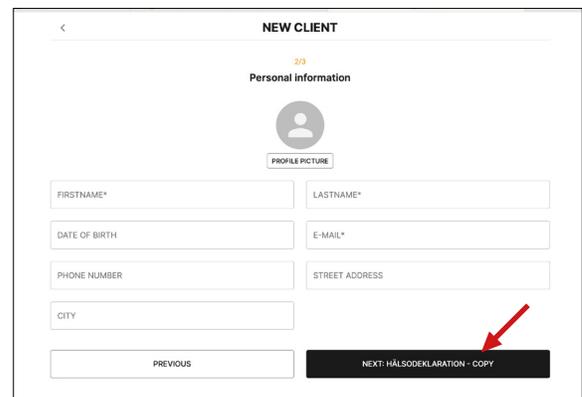
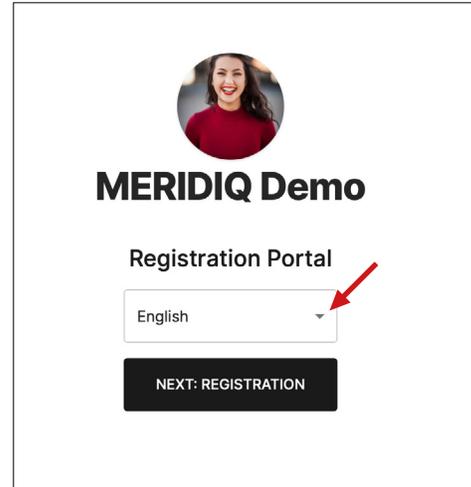
## Clicking the Link

For patients to register they will need to visit this specific link to your company:  
<https://meridiq.com/web/registration/MTEwMQ==> and fill out their details.

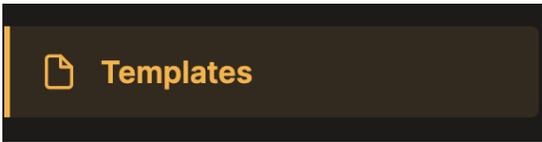
Clicking the URL link will take your client to the registration portal where the name and logo of the company is already displayed.

- Choose the preferred language
- New clients will provide personal information and profile picture
- Clients will proceed to answer questionnaires (that you have selected) and the mandatory fields where the client will provide necessary information about their general wellbeing
- They will be required to consent to the processing of their personal information
- Click on **Save and Finish**

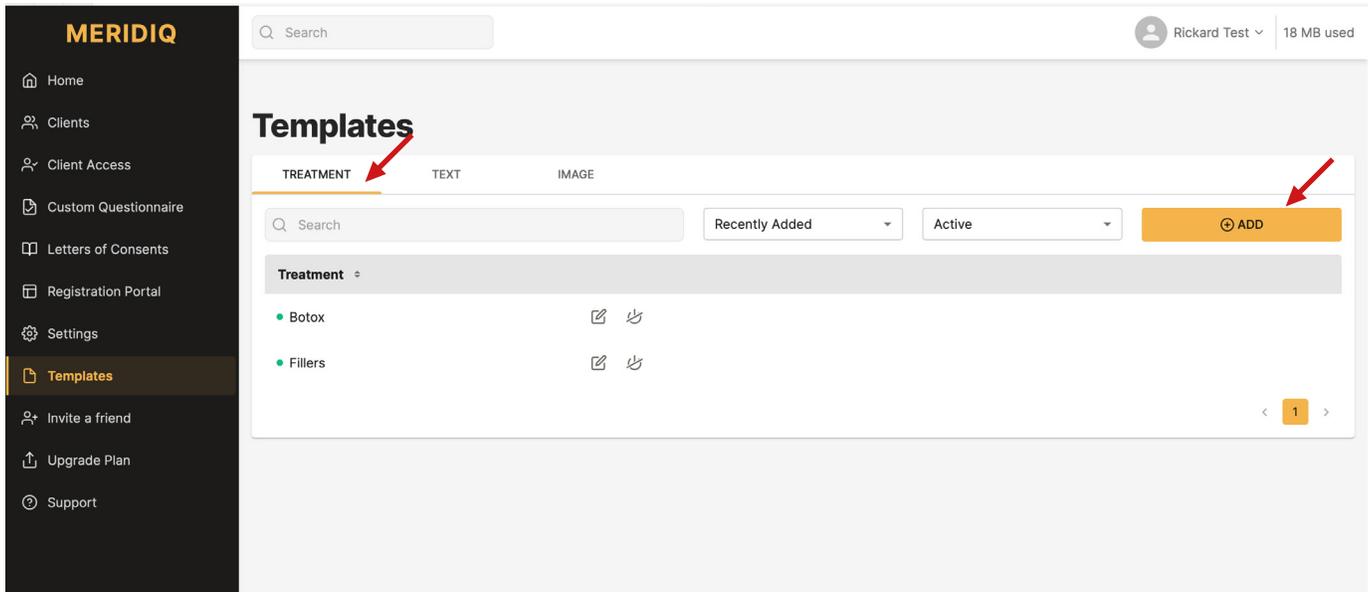
**Note:** Clients can only register their email (ID) once. If they try to register an already registered email they will receive an error: "Please enter a unique email". Users can always edit client's profiles and update their email.



# Templates

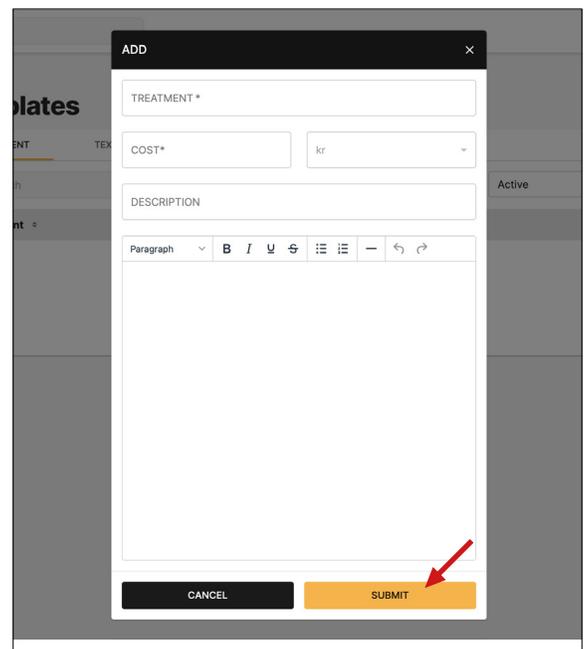


## Treatment



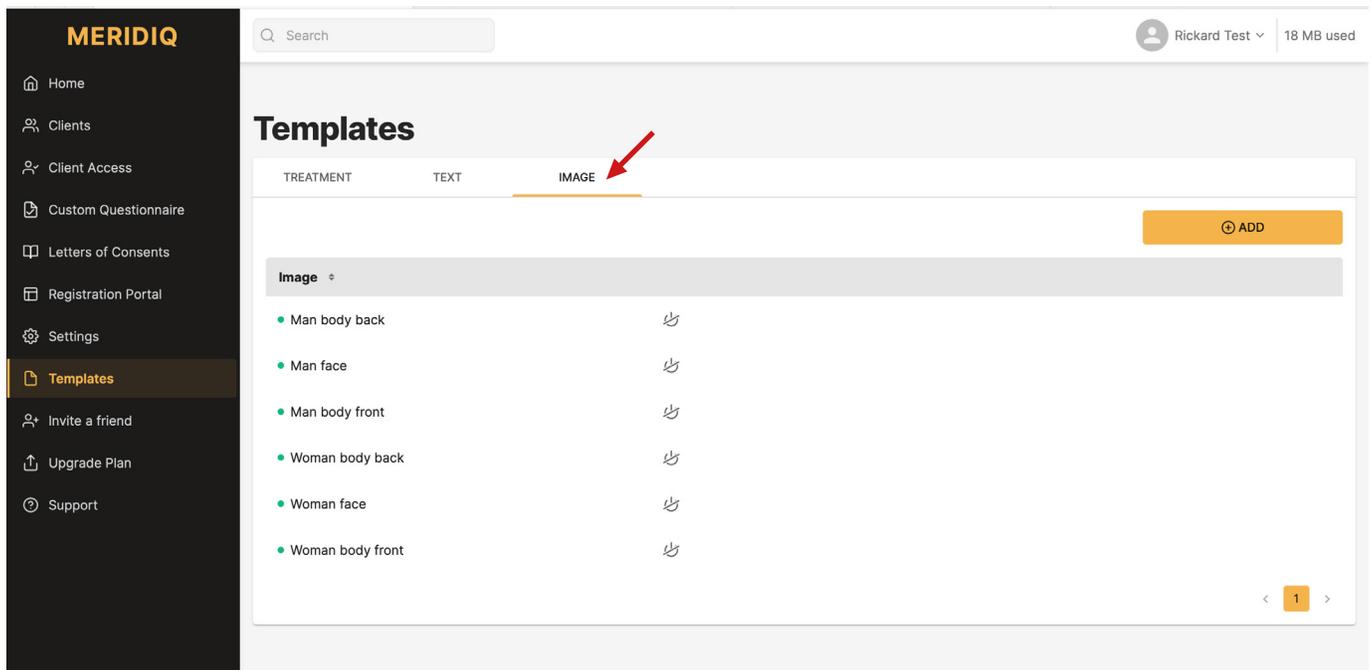
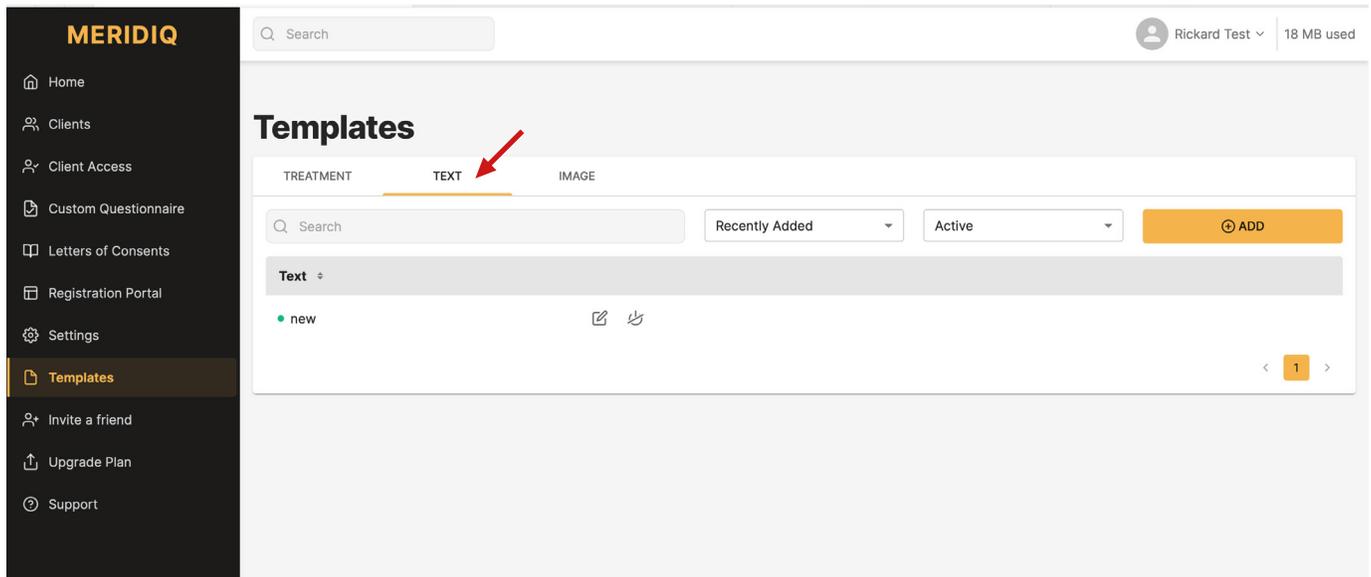
- Clicking on **'Templates'** on the menu bar will lead to the Templates page
- On the page, there is an already designed Treatment Template called **'Fillers'**
- You can add additional templates by clicking on 'ADD' on the right side or edit existing templates by clicking the edit icon.
- Enter the required information
- Click on **'Submit'**

**Note:** You can activate, inactivate, or edit templates. Templates can be created for each service you provide

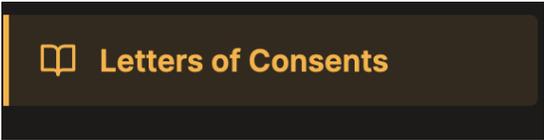


## Text and Image

- It is a bit more technical- like diagnosis
- You are required to fill in the necessary information
- You can add an image
- You can add more texts, inactivate them, or delete them



# Letters of Consents



- By default, there are **10 English** and **10 Swedish** Letters of Consents.
- You can add new letters, edit, or inactivate the current letters they consider unnecessary.

The screenshot shows the Meridiq application interface for managing Letters of Consents. On the left is a dark sidebar with the Meridiq logo and navigation menu items: Home, Clients, Client Access, Custom Questionnaire, Letters of Consents (highlighted), Registration Portal, Settings, Templates, Invite a friend, Upgrade Plan, and Support. The main content area has a search bar and user information (Rickard Test, 18 MB used). Below this is the 'Letters of Consents' section with another search bar, filters for 'Recently Added' and 'Active', and a 'NEW LETTER' button. A table lists 10 consent letters, each with an edit icon and a deactivate icon. The table content is as follows:

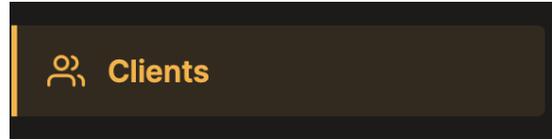
CONSENT TITLE	Edit	Deactivate
• Test		
• ENG - Botulinumtoxin		
• ENG - Chemical Peeling		
• ENG - CO2-laser		
• ENG - Filler		
• ENG - Hyalase		
• ENG - IPL		
• ENG - PRP		
• ENG - Fat dissolving injection		
• ENG - Microneedling		
• ENG - Plasma Pen		

At the bottom right of the table, there is a pagination control showing '< 1 >'.

**Note:** Letters of Consents are like templates; you need to adapt them to suit their purposes.

# Clients

When a client has successfully completed registration using the registration portal, the details of the client will be added to the 'Clients' menu on the left.



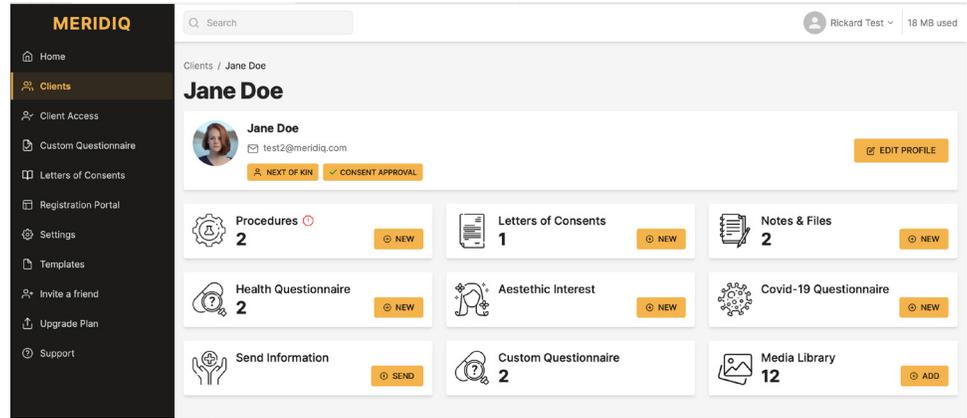
All information about the clients is stored and accessed here. Click on the name of the client to go to the client's personal information page. The user can manually add clients through this menu.

Name	E-mail	Phone	
Jane Doe	test2@meridiq.com		[edit] [list] [download] [delete]
John Doe	test@meridiq.com		[edit] [list] [download] [delete]
Test Patient	test.patient@meridiq.com	0000011111	[edit] [list] [download] [delete]

- Edit the Clients Dashboard by clicking the edit button or client name
- View the clients logfile
- Download the client medical records
- You can also inactivate the client if needed. This will remove the client from the Active filter settings

**Note:** In the search bar you can always search for the client you are looking for.

Edit the client profile to update relevant information. Add information about Next of Kin Manually approve consent regarding storing of personal information or send the consent to the client's email for approval.

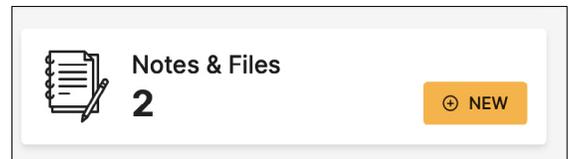


## Notes and Files

A simple and fast way to do record documentation about a client.

- By clicking on the **'Notes and Files'** icon, you can proceed to provide useful information about the client.
- You can also attach a file (image, document etc) to the notes
- In the end, click on **'Submit'**

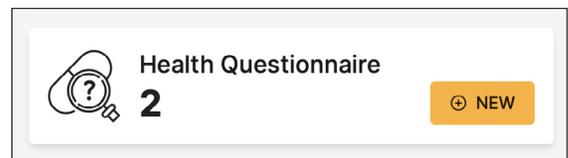
**Note:** All medical notes and files must be signed. Once signed, notes can only be viewed, not edited.



## Health Questionnaire

The questionnaire is used to ask clients certain health related questions before a treatment is performed. If the client has not filled this out using the registration portal, select "New" and fill out the form with input from the client. If a client's health changes its easy to update by just selecting "New" and update relevant information.

- Clients are expected to fill the appropriate spaces with the right answers
- Click on **'Submit'**



**Note:** This information can be downloaded by the user for review purposes. This can help you to follow the client's health progress.

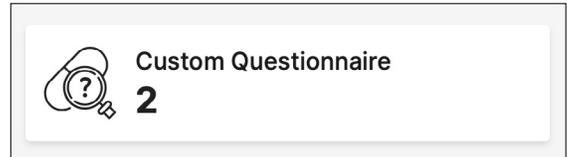
## Aesthetic Interest

Fill this out to get a more holistic perspective of the client. This will give a deeper understanding of what the client really needs and adapt the procedures accordingly. It's easy to update and change by just selecting the "New" icon and updating with relevant information from the client.



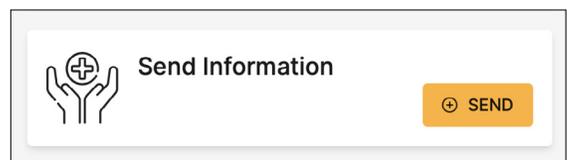
## Custom Questionnaire

If you have created custom questionnaires they are accessed here to be updated and saved. Every custom questionnaire works the same way as the Standard "Health Questionnaire". It's easy to update and change by just clicking the "Custom Questionnaire" and selecting the "+" icon and updating with relevant information from the client.



## Send Information

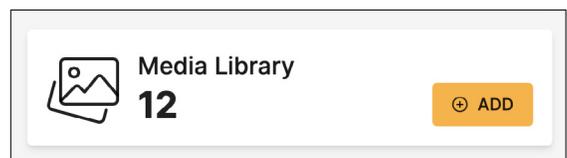
- You can use this space to send documents to the client by uploading the file and clicking on 'Submit'
- The information will be sent to the client via email from noreply@meridiq.com
- Log of each activity will be displayed on the 'Send Information' page



## Media Library

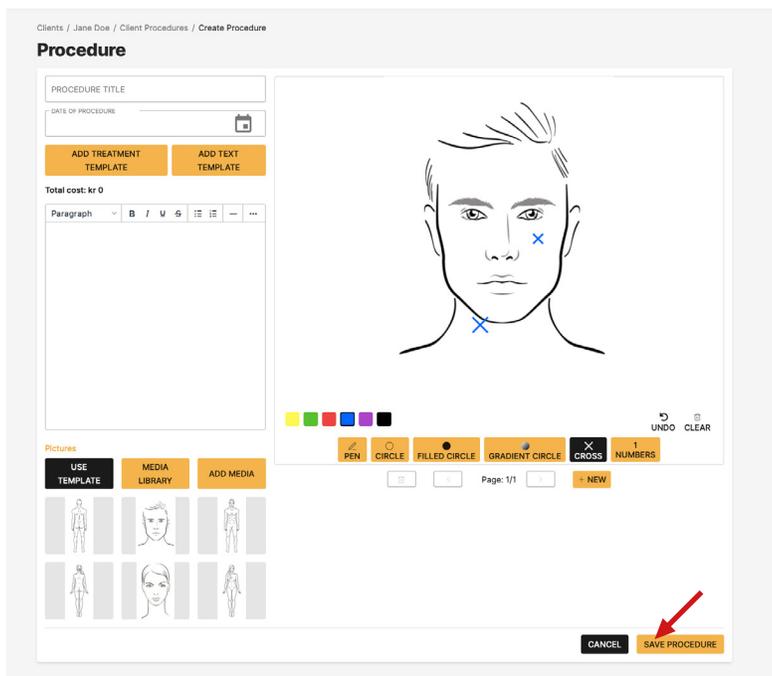
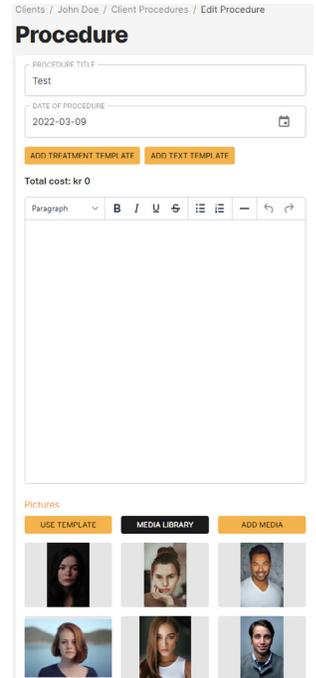
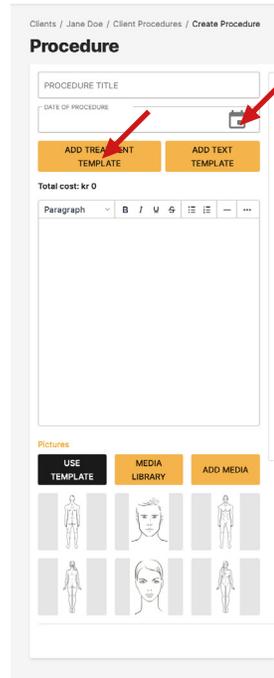
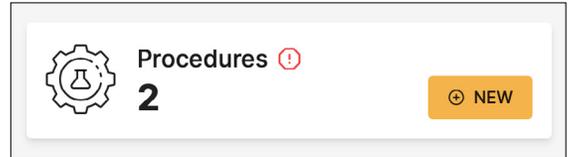
This feature allows uploading images of the client. They are sorted on the day they are uploaded. When viewing images there is also a delete function if needed. "Media Library" is accessible from the "Procedure" feature so client images can be added to a certain procedure record.

- Upload images to the client's media library
- This feature has a very unlimited storage space
- You can add and delete images
- Upload up to 15 images simultaneously



## Procedure

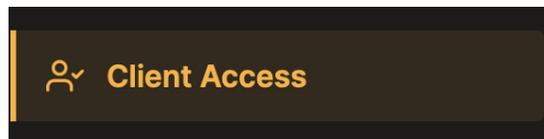
- Procedure gives the detail of the treatment prescribed
- Attach an applicable treatment template (or text template). You can add a template and change the price for this specific procedure. You can also add multiple treatments templates if needed
- Add additional information to the template to complete the documentation
- Add image(s) using the default templates (Use Template) or use the client's real images from the "Media Library".
- There are tools to edit the image to do a visual documentation of the procedure. The image or picture can be coloured, marked in different colours and shapes. You can also add numbers if needed.
- Once all necessary information is included, save the procedure for the patient.



**Note:** The procedure must be signed by the user to authenticate it. The procedure can be edited and updated until it is signed. Once it is signed, the procedure is locked- it can only be viewed and copied, not edited.

## Client Access

If you have a subscription that allows multiple users, 'Client Access' from the main menu allows the super user and admins to determine the access to specific clients. Super User and admins have full access but Users have limited access.



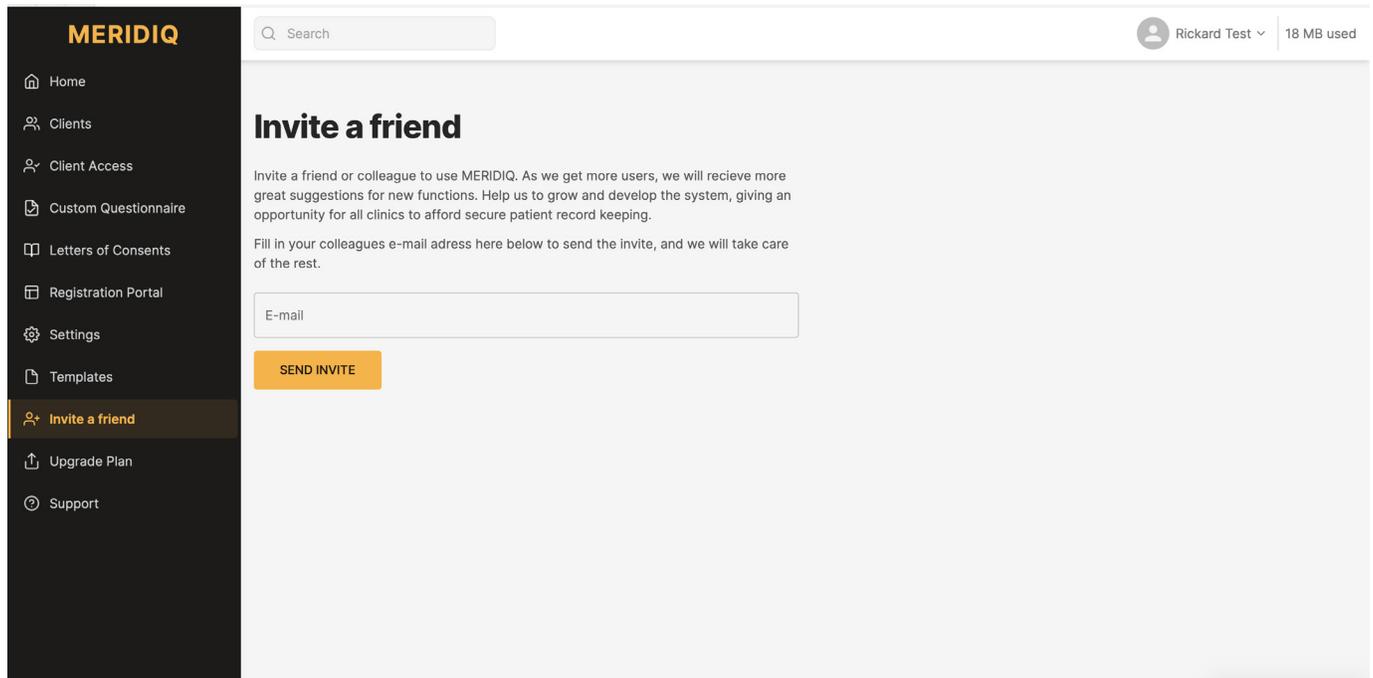
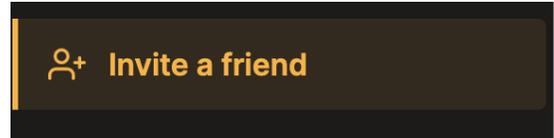
The screenshot shows the MERIDIQ dashboard with the 'Client Access' menu item highlighted in the left sidebar. The main content area is titled 'Client Access' and features a search bar and a list of users. The first user listed is 'Rickard Test' with the role 'super user'.

The screenshot shows the 'Rickard Test's Client Access' page. The breadcrumb trail is 'Client Access / Rickard Test's Client Access'. The page title is 'Rickard Test's Client Access'. It features a search bar and a list of clients with toggle switches for access control. The clients listed are 'Test Patient', 'John Doe', and 'Jane Doe'. 'Test Patient' has its toggle off, while 'John Doe' and 'Jane Doe' have their toggles on. A pagination indicator shows '1'.

## Invite a friend

The user can use this menu to invite a friend or colleague to use MERIDIQ. This helps us to grow and become better.

- Fill in the email address of your friend
- Click on **'SEND INVITE'**
- This person will receive an email invite to try out MERIDIQ



**MERIDIQ**

Home  
Clients  
Client Access  
Custom Questionnaire  
Letters of Consents  
Registration Portal  
Settings  
Templates  
**Invite a friend**  
Upgrade Plan  
Support

Search

Rickard Test | 18 MB used

### Invite a friend

Invite a friend or colleague to use MERIDIQ. As we get more users, we will receive more great suggestions for new functions. Help us to grow and develop the system, giving an opportunity for all clinics to afford secure patient record keeping.

Fill in your colleagues e-mail address here below to send the invite, and we will take care of the rest.

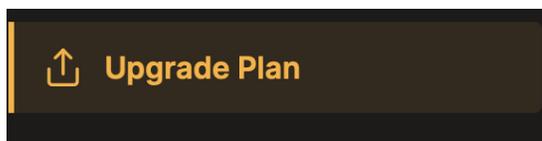
E-mail

**SEND INVITE**

## Upgrade Plan

This menu shows your current subscription plan and allows you to upgrade.

- You can drag the line to upgrade to your desired subscription plan
- Click on 'Upgrade Plan'
- Provide all necessary information
- Click on 'Submit'



**MERIDIQ**

Search

Rickard Test | 18 MB used

### Upgrade Plan

Please select your subscription below and enter your billing address and credit/debit card information. To try for FREE without a time limit, select 1 User and 20 Clients. Welcome!

Select the number of Users or Clients that you need.

**Example 1:** If you have 4 Users in your clinic but 3000 Clients. Then you need to select the 6 user subscription so you can keep records of all your Clients. Because for one User, it includes 500 Patients.

**Example 2:** If you have 5 Users in your clinic but 1000 Clients. Then you need to select the 5 Users subscription, so each User has their own license.

**48£**  
Monthly Subscription (excl. VAT)

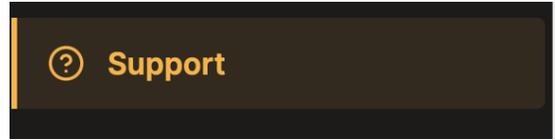
UPGRADE PLAN

4 Users + 2k Clients

- ✓ Up to 4 Users
- ✓ Up to 2000 Clients
- ✓ Unlimited Storage
- ✓ Customer Support

# Support

In any case of issues or error while using the MERIDIQ service, use the **'Support'** feature to reach out to us. Our support team is readily available to provide a prompt response to your inquiries.



- Fill in the subject matter
- Provide the details of the issues you have
- You can also attach a file
- Click on **'SEND MESSAGE'**

A screenshot of the MERIDIQ web application's support page. On the left is a dark sidebar with the "MERIDIQ" logo and a list of navigation items: Home, Clients, Client Access, Custom Questionnaire, Letters of Consents, Registration Portal, Settings, Templates, Invite a friend, and Upgrade Plan. The "Support" item is highlighted. The main content area has a search bar at the top right with the text "Rickard Test" and "18 MB used". Below the search bar is the "Support" heading and a message: "If you have experienced any issues or want help with anything regarding the application please fill out the form below and we will get back to you as soon as we can". Below this is a signature: "Best regards, Aesthetic client support team". The form contains three input fields: "SUBJECT\*", "MESSAGE\*", and a file upload area with the text "Choose file here to upload" and a "Choose File" button. At the bottom of the form is a yellow "SEND MESSAGE" button and a link for "Frequently Asked Questions?".

## General Notes

MERIDIQ was created to enhance medical service delivery. As such, the software facilitates seamless delivery of medical services whereby clients do not have to visit the hospital or clinics to access bespoke health services. Users can track their client's medical progress without any hassles.

As your clients continue to increase, you can upgrade your subscription plan to cover all your clients and accommodate all your users. One user is meant to cover five hundred clients. Upgrading your subscription plan is easy.

Letters of Consents, Templates, Questionnaires, Mandatory Fields, and other aspects can be edited by the user to suit specific requirements. Signing diagnosis, procedures, Letters of Consents, and every document that requires signature are easy to sign without any complications.

Additionally, it is easy to introduce and invite your friend or colleague to use the MERIDIQ software and enjoy the services provided therein.

MERIDIQ was designed to accommodate diverse needs; hence, your feedbacks will help us in developing the software to achieve better service delivery and optimised performance, leading to utmost satisfaction. You can always reach us via our email [support@meridiq.com](mailto:support@meridiq.com) with your remarks, feedback, and inquiries.

## Conclusion

The software is designed to facilitate seamless delivery of medical services and accurate keeping of medical records.

Due to the sensitivity and the nature of the services provided through the software, it is important to always ensure the security and safety of the software. In this regard, the email is used for login; hence, you can only have one simultaneously logged in user per account for security and accountability measures. We recommend that you refuse to share login details with an external party.

Our support team is available for further questions.



