

MERIDIQ Aesthetic Patient Record System

USER MANUAL

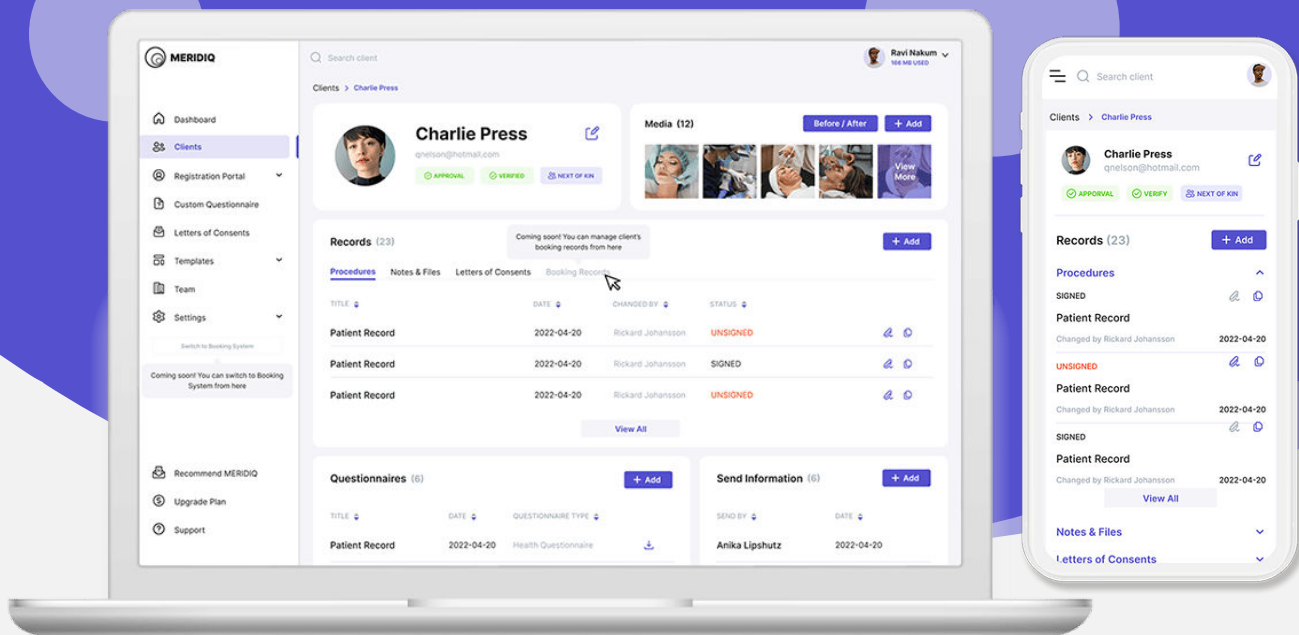


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Introduction



MERIDIQ Aesthetic Patient Record System is a Web and Mobile software that offers medical record services, facilitating effective treatment services between the practitioner and the patient.

The software aims to ensure everyone uses a safe record-keeping system that helps easily administer patient records. The software features easy navigation and seamless use, while it is also efficient at keeping clients up to date.

The software allows a company to register several users and clients, whereby each user has their interface on the same account.

The software requires an internet connection.

Only one user can log in at a time in MERIDIQ. Example: If you log in to a PC with your account and then log in to another PC with the exact copy; the first login will log out.

If you have any questions or support, kindly contact support@meridiq.com.

Useful Terms

Super User -

The user registers the account on behalf of the company—full access to the solution.

Admin -

The medical practitioner or service provider with No access to Company Information and Billing

User -

The medical practitioner or service provider. Same as admin but no access to Client Access, Custom Questionnaires, Letters of Consent, Settings, Upgrade Plan

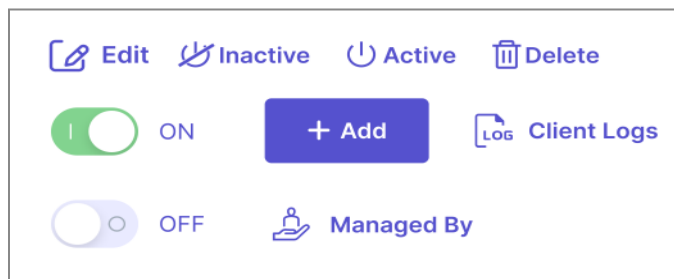
Client -

The patient who seeks medical care or attention.

Language -

The languages used on the software are English and Swedish.

Useful Icons



Using the Software

Visit the website at <https://meridiq.com>

From the homepage, there is a line of menu items which are **'Home,' 'Features,' 'Pricing,' 'About Us,' 'News,' 'Support,' 'Login,' and 'Register.'**




As a first-time user, click on 'Register', which is the last menu on the far right.

and login if you have previously registered.



Taking the first steps

Once you click on '**Register**', you will be directed to register your company's name.



The image shows a woman in blue medical scrubs pointing towards a registration form on a website. The form is titled 'Create an account for free' and includes fields for Email, Password, and Confirm Password. The language is set to English. A 'Create An Account' button is at the bottom, along with a link to 'Login' if the user already has an account.

MERIDIQ

Create an account for free

The best and easiest way to keep your clients up to date.

Email
sandhyamer166@gmail.com

Password

Confirm Password

Language
English

By clicking the button, you agree to our [Terms of Service](#) and [Privacy Policy](#)

Create An Account

Already have an account? [Login](#)

- Select the preferred language between **English and Swedish**.
- Fill in other information:
- Enter the Email
- Enter Password and Confirm Password in the appropriate boxes.

Note: Kindly provide accurate information while registering to use the software. The email will link to the company account and subscription information for the company super user.

Let's set up your account

First Name*	Last Name*
<input type="text"/>	<input type="text"/>
Company Name*	
<input type="text"/>	
Number of Employees*	
<input type="text" value="2"/>	
Country*	
<input type="text" value="USA"/>	
<input type="button" value="Start Journey"/>	

- Enter your First Name and Last Name in the appropriate boxes
- Provide your Company Name
- Select Number of Employees and Country
- Click on '**Start Journey**'

Note: The password must be complex for anyone to guess and easy for you to remember. The password must contain at least eight characters. It is suggested that your password must include a mixture of alphabets (upper and lower cases), numbers, punctuation marks, and special symbols. You may also write down the password in a safe place.

You are responsible for the safety of your password as you will be liable for all activities carried out with the login Information.

Meridiq Subscription

After registering the company, you will be taken to the subscription page, where you will choose the appropriate subscription package and provide the billing address and payment information(credit/debit card details).

Free Trial allows one user to twenty clients for an unlimited time. This package enables only one medical practitioner to attend to twenty patients. The software allows one user to 500 clients for the paid subscription package. This means that, subsequently, one user will manage 500 clients through their interface. Users will add 500 clients to a shared client pool if more users are needed.

Note: Your subscription will depend on the number of prospective users and anticipated clients. Other features of the subscription packages include unlimited storage and customer support.

Choosing the Right Subscription for your Company

Drag the line bar to the desired point

The bill will be displayed above the line while the features of the subscription the package will be shown below.

Once you agree with the details, click on the '**Select**' icon

Payment will be initiated and posted to the billing address while the bill will be deducted from the credit/debit card

You can upgrade to a paid package if you subscribe to the free plan.


You can upgrade to a higher package even if you are on a paid version.

Subscription

Please select your subscription below and enter your billing address and credit/debit card information. To try for FREE without a time limit, select 1 User and 20 Clients. Welcome!

Select the number of Users or Clients that you need.

Number of Employees




1


Free

Monthly Subscription (excl. VAT)

YOU GET :

**1**
Users

+

**20**
Clients

☒ Up to 1 Users

☒ Up to 20 Clients

☒ Unlimited Storage

☒ Customer Support

Select

Subscription

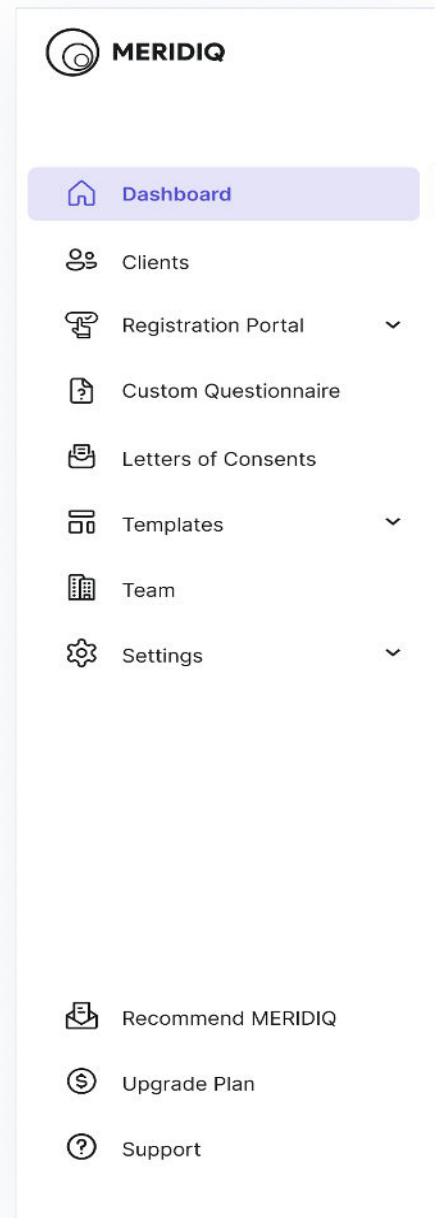
Name*	Phone
<input type="text" value="Name"/>	<input type="text" value="Phone"/>
Company Name	Address
<input type="text" value="Company Name"/>	<input type="text" value="Address"/>
City	Zip Code
<input type="text" value="City"/>	<input type="text" value="Zip Code"/>
Country*	VAT Number
<input type="text" value="Select Country"/> ▼	<input type="text" value="VAT Number"/>
Referral Code	
<input type="text" value="Referral Code"/>	
Card Payment	
<input type="text" value="Card Number"/> <input type="text" value="MM / YY"/> <input type="text" value="CVC"/>	
<input type="button" value="Continue"/>	

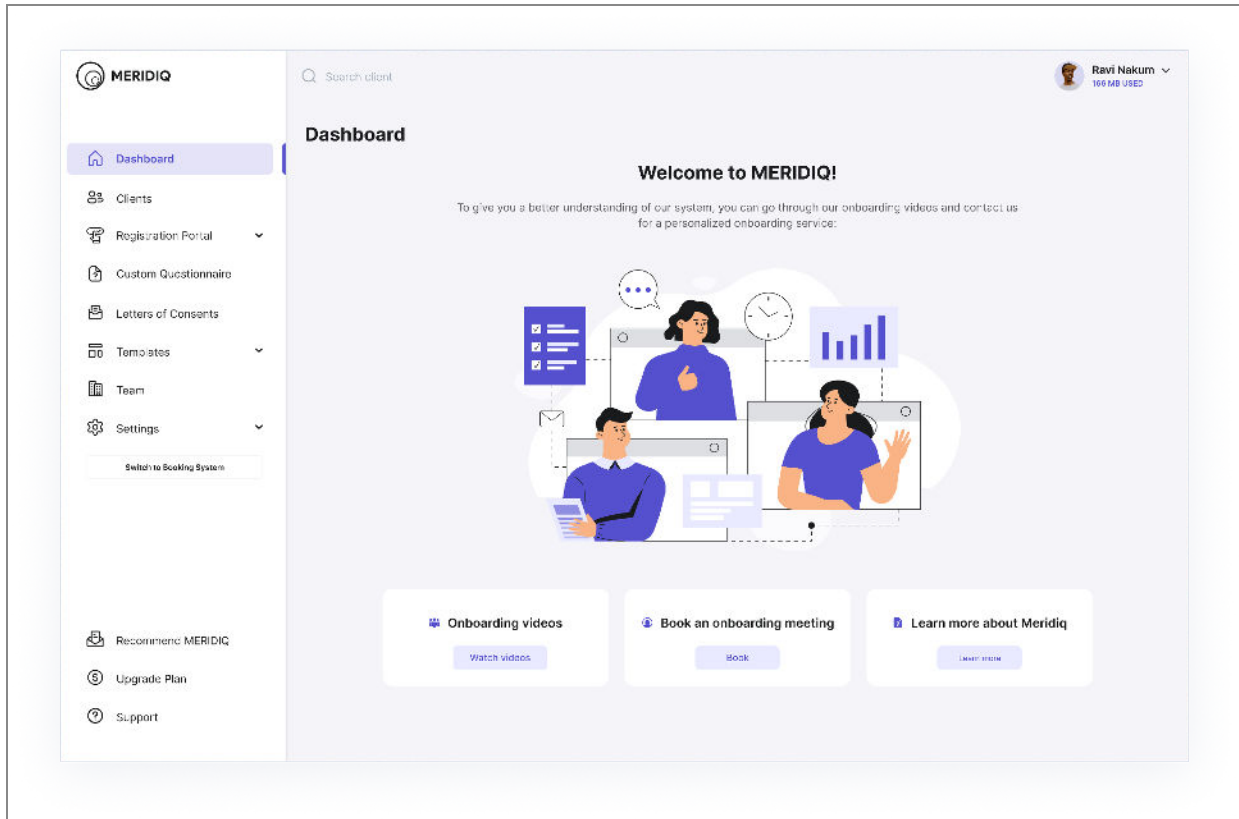
The Dashboard

Once the subscription is successful, you will be automatically directed to the **Dashboard** which will formally welcome and introduce you to the software. The Dashboard is the homepage where other features of the software can be accessed.

There is a Menu Bar on the left side displaying various menus such as '**Home**,' '**Clients**,' '**Custom Questionnaires**,' '**Letters of Consents**,' '**Registration Portal**,' '**Settings**,' '**Recommend MERIDIQ**,' '**Templates**,' '**Team**,' '**Upgrade Plan**,' and '**Support**.'

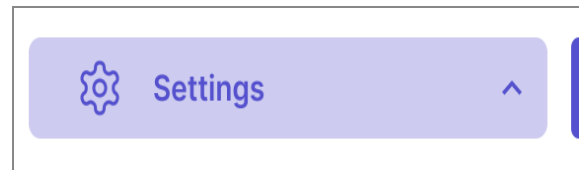
Each feature will be discussed in the order we thought was the best.





Settings

Once you log in, navigate to the **'Settings'** menu on the dashboard to verify the information you have previously provided.



System Settings

A screenshot of the MERIDIQ application's 'Settings' page. The left sidebar contains a menu with options: Dashboard, Clients, Registration Portal, Custom Questionnaire, Letters of Consents, Templates, Team, Settings (highlighted with a gear icon), System Settings, Company information, Billing, Recommend MERIDIQ, Upgrade Plan, and Support. The main content area is titled 'Settings' and has a subtitle: 'Our goal is that everyone should use a safe record keeping system! We help you with easy administration of patient records.' Below this, there are three tabs: 'System Settings' (selected, with a red arrow pointing to it), 'Company Information', and 'Billing'. The 'System Settings' tab contains several configuration options: 'Unit' (dropdown menu showing 'Kr'), 'Language' (dropdown menu showing 'English'), 'Theme' (dropdown menu showing 'Light'), 'Send welcome email to client when registering' (toggle switch, turned on), 'Automatically send signed consents to client' (toggle switch, turned off), 'Email notification when client register using reg.portal' (toggle switch, turned off), 'Activate 2FA' (toggle switch, turned on), and 'Use checkbox when signing letter of consent' (toggle switch, turned on). At the bottom of the settings area, there are 'Cancel' and 'Submit' buttons.

Unit: Choose the appropriate unit.

Language: Ensure appropriate language.

Theme: Choose a suitable theme.

Welcome Email for New Patient Registration: If activated, new clients who registered through the 'Registration Portal' menu will receive an e-mail confirmation of their successful registration.

Automatically Send Signed Consents to Clients: If activated, this will notify clients when their letters of consent are signed.

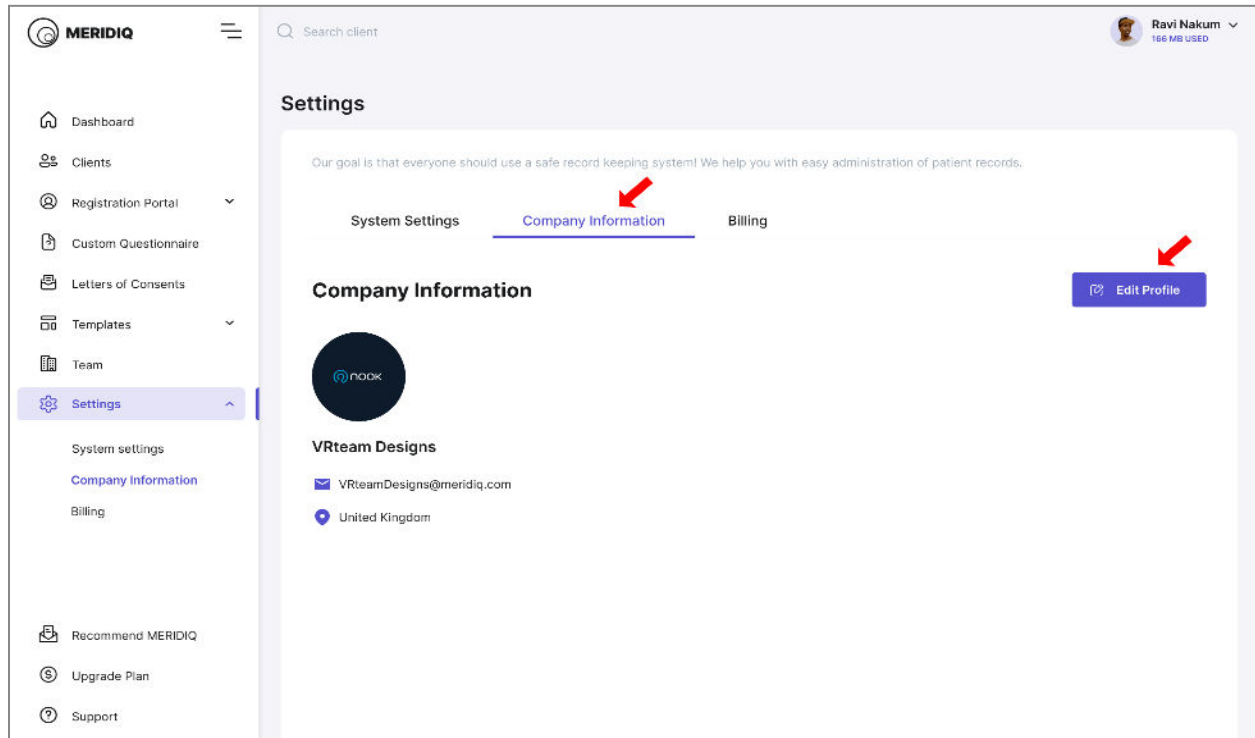
Email Notification When Client Register: If activated, the super user will receive an e-mail notification whenever a new user registers.

Activate 2FA: 2FA is an advanced security feature that requires you to provide your e-mail, password, and security code each time you log in.

Use the checkbox when signing the letter of consent.

Company Information

This is the information that was provided during registration. Using the icons, you can edit, change, or delete any information that is not accurate.



Billing

This page contains your subscription, billing, and payment information. Here, you can upgrade or cancel your subscription plan.

Card and billing information can also be edited. You will be required to provide a VAT Number. Invoices that summarize payment, amount, and status are also included on this page. You can download the invoice for other usages.

The screenshot displays the MERIDIQ Billing page. On the left is a sidebar with navigation options: Dashboard, Clients, Registration Portal, Custom Questionnaire, Letters of Consents, Templates, Team, Settings (selected), Recommend MERIDIQ, Upgrade Plan, and Support. The main content area is titled 'Settings' and includes a search bar and tabs for System Settings, Company Information, and Billing (selected). Below the tabs, the 'Billing' section is divided into two columns. The left column, 'Billing Details', shows user information for 'Sandhya mer' and an 'Update Billing Info' button. The right column, 'My Plan', shows a 'FREE' plan with 1 user and 20 clients, an 'Edit My Plan' button, and a 'Cancel Subscription' link. Below these columns is an 'Invoices' table with columns for Date, Invoice No., Amount, Status, and a download icon. Two invoices are listed, both dated Feb 24, 2023, with invoice number D4DDC734-2763, amount £166, and status PAID. Red arrows highlight the 'Billing' tab, the 'Update Billing Info' button, the 'Edit My Plan' button, and the download icon for the first invoice.

Billing

Billing Details

Sandhya mer
33 N 1st Street, Marshalltown, IA, 50158
United States
VAT: GB123456789

[Update Billing Info](#)

My Plan

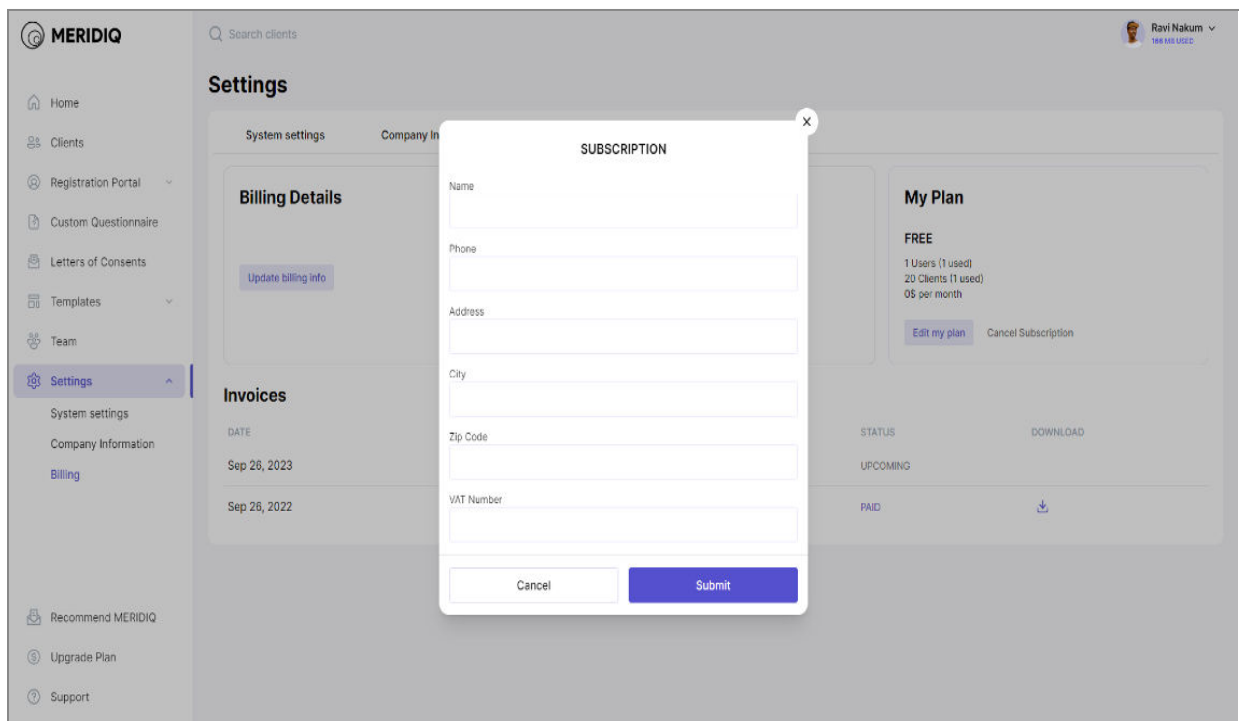
FREE

1 Users
20 Clients (9 used)
0£ per month

[Edit My Plan](#) [Cancel Subscription](#)

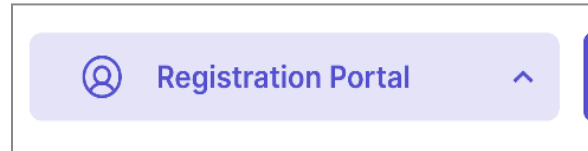
Invoices

DATE	INVOICE NO.	AMOUNT	STATUS	
Feb 24, 2023	D4DDC734-2763	£166	PAID	Download
Feb 24, 2023	D4DDC734-2763	£166	PAID	Download



Registration Portal

The '**Registration Portal**' allows your clients (patients) to fill out their personal information. After they have filled out their personal information, it will be stored in their record for future treatment.



“For patients to register, they need to visit your unique link for your company, an example of unique link: **<https://meridiq.com/web-test/registration/MTA2>** and fill out their details”.

Note: You can copy and paste the link into the preferred messaging platform. Link it on your homepage or social media or include it in the booking confirmation the client receives when booking a treatment.

Questionnaire

These are the set of questions that the clients are meant to answer about their general health and other related issues. You can view the questionnaires before activating them.

Custom questionnaires can be edited to accommodate other useful information that you wish to ask the client. You edit, create new and delete custom questionnaires from the “**Custom Questionnaire**” in the Menu Bar.

The screenshot displays the MERIDIQ web application interface. On the left is a sidebar menu with options: Dashboard, Clients, Registration Portal (selected), Mandatory Fields, Questionnaires, Custom Questionnaire, Letters of Consents, Templates, Team, and Settings. The main content area is titled 'Registration Portal' and includes a 'REVIEW PORTAL' button. Below this, there is a text block explaining the registration process and a link: <https://meridiq.com/web-test/registration/MTA2>. A red arrow points to the 'Questionnaires' tab in the sub-menu, which is currently selected. This tab shows two sections: 'Standard Questionnaires' and 'Customized Questionnaires'. Each section lists four items: Health Questionnaire, Aesthetic Interest, Covid-19 Questionnaires, and Letter of Consent. Each item has a download icon and a toggle switch. In the 'Standard Questionnaires' section, the Health, Covid-19, and Letter of Consent toggles are turned on, while Aesthetic Interest is off. In the 'Customized Questionnaires' section, all four toggles are turned on. An '+ Add' button is located at the top right of the 'Customized Questionnaires' section.

Note: The changes made in the ‘Questionnaire’ icon will be reflected in the ‘Registration Portal.’

Mandatory Fields

Allows you to check the mandatory boxes for the clients to answer.
Mandatory fields can also be added.

The screenshot displays the MERIDIQ web interface. On the left is a sidebar menu with options: Dashboard, Clients, Registration Portal (selected), Mandatory Fields, Questionnaires, Custom Questionnaire, Letters of Consents, Templates, Team, Settings, Recommend MERIDIQ, Upgrade Plan, and Support. The main content area is titled 'Registration Portal' and includes a 'Review Portal' button. Below this, there is an explanatory text block and a link to the registration portal: <https://meridiq.com/web-test/registration/MTA2>. A red arrow points to the 'Mandatory Fields' tab in the sub-menu. The 'Mandatory Fields' section contains a table with the following fields:

Name	View	Required
Name	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Email	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Profile Image	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Of Birth	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mobile Number	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Occupation	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Street Address	<input checked="" type="checkbox"/>	<input type="checkbox"/>
City	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Zip Code	<input checked="" type="checkbox"/>	<input type="checkbox"/>
State	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="text" value="Name"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

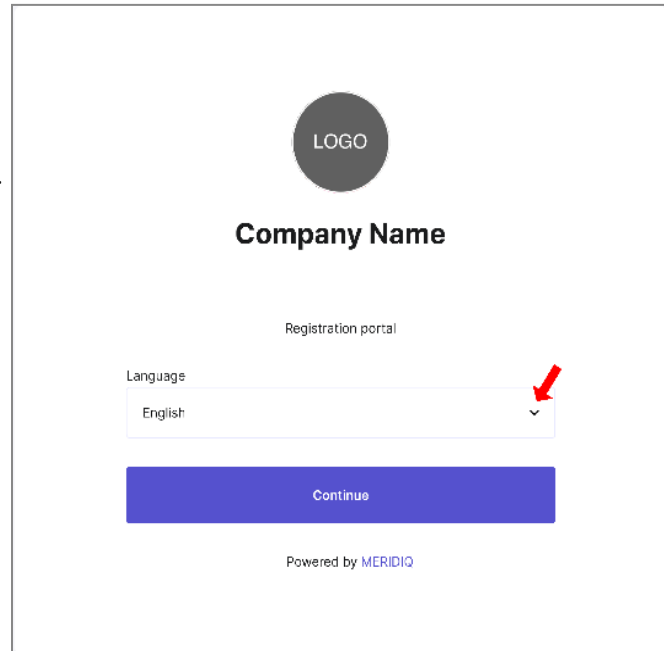
Note: The 'Questionnaire' icon in the main menu offers the same features. It allows you to select pre-designed questionnaires, create custom questionnaires, edit the title, and do everything deemed necessary. You can also proceed to add or remove mandatory fields.

Clicking the Link

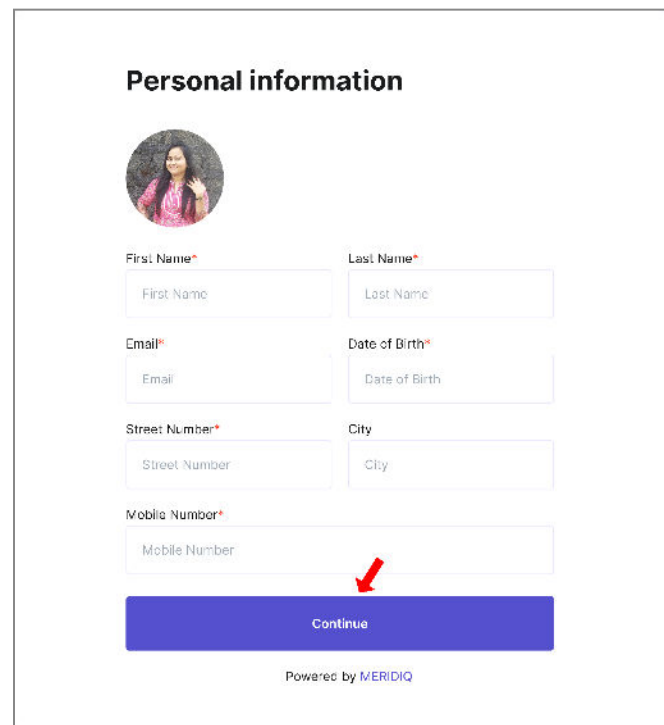
Clicking the URL link will take your client to the registration portal where the name and the logo of the company is already displayed.

- Choose the preferred language
- New clients will provide personal information and profile picture
- Clients will proceed to answer questionnaires (that you have selected) and the mandatory fields where the client will provide necessary information about their general Wellbeing
- They will be required to consent to the processing of their personal information
- Click on Save and Finish

Note: Clients can only register their email (ID) Once. If they try to register an already registered email, they will receive an error: "Please enter a unique email". Users can always edit client's profiles and update their email.



The screenshot shows a registration portal for a company. At the top, there is a circular logo placeholder labeled "LOGO". Below it, the text "Company Name" is displayed. Underneath, "Registration portal" is written. A "Language" dropdown menu is shown with "English" selected; a red arrow points to the dropdown arrow. Below the language menu is a blue "Continue" button. At the bottom, it says "Powered by MERIDIQ".



The screenshot shows a "Personal information" form. At the top, there is a circular profile picture placeholder. Below it, the form fields are arranged in two columns: "First Name*" and "Last Name*", "Email*" and "Date of Birth*", "Street Number*" and "City", and "Mobile Number*". Each field has a corresponding input box. A red arrow points to the "Continue" button at the bottom. At the very bottom, it says "Powered by MERIDIQ".

Health Questionnaire

Do you suffer from any allergies? ☒ Yes ☐ No

Do you use tobacco? ☒ Yes ☐ No

Are you pregnant, breastfeeding or trying to conceive? ☒ Yes ☐ No

Are you currently receiving any medical treatment? ☒ Yes ☐ No

Do you have diabetes? ☒ Yes ☐ No

Do you have an ongoing illness that is physical? ☒ Yes ☐ No

Do you have an ongoing illness that is physical? ☒ Yes ☐ No

Do you have an ongoing illness that is physical? ☒ Yes ☐ No

Back

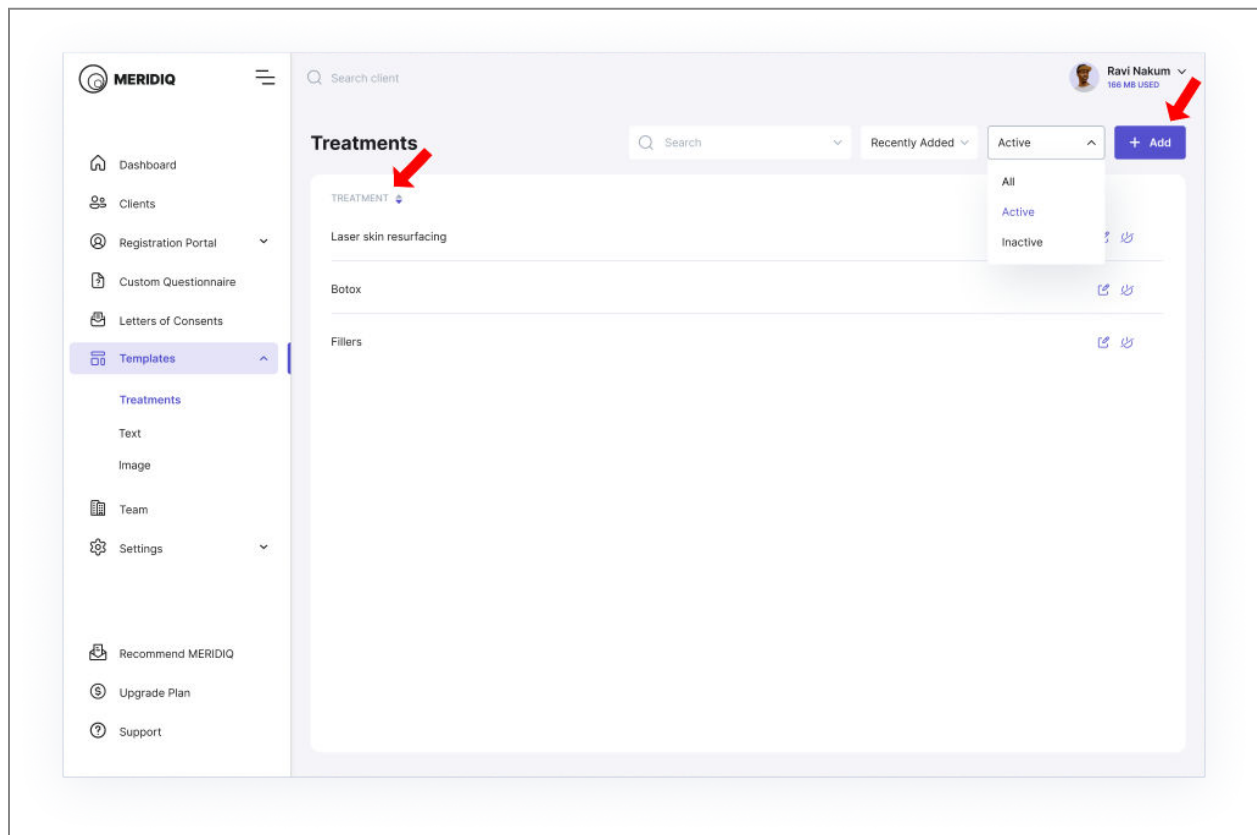
Submit

Powered by MERIDIQ

Templates



Treatments



- Clicking on '**Templates**' on the menu bar will lead to the Templates page
- On the page, there is an already designed Treatment Template called '**Fillers**'
- You can add additional templates by clicking on 'ADD' on the right side or by edit existing templates by clicking the edit icon.
- Enter the required information
- Click on '**Submit**'

Add Treatment

Treatment*

Treatment

Cost*

Cost

Currency*

SEK

▼

Description

B U *I* ~~T~~

☰

☷

☹

☺

☻

⌘

 x^2 x_2

Description

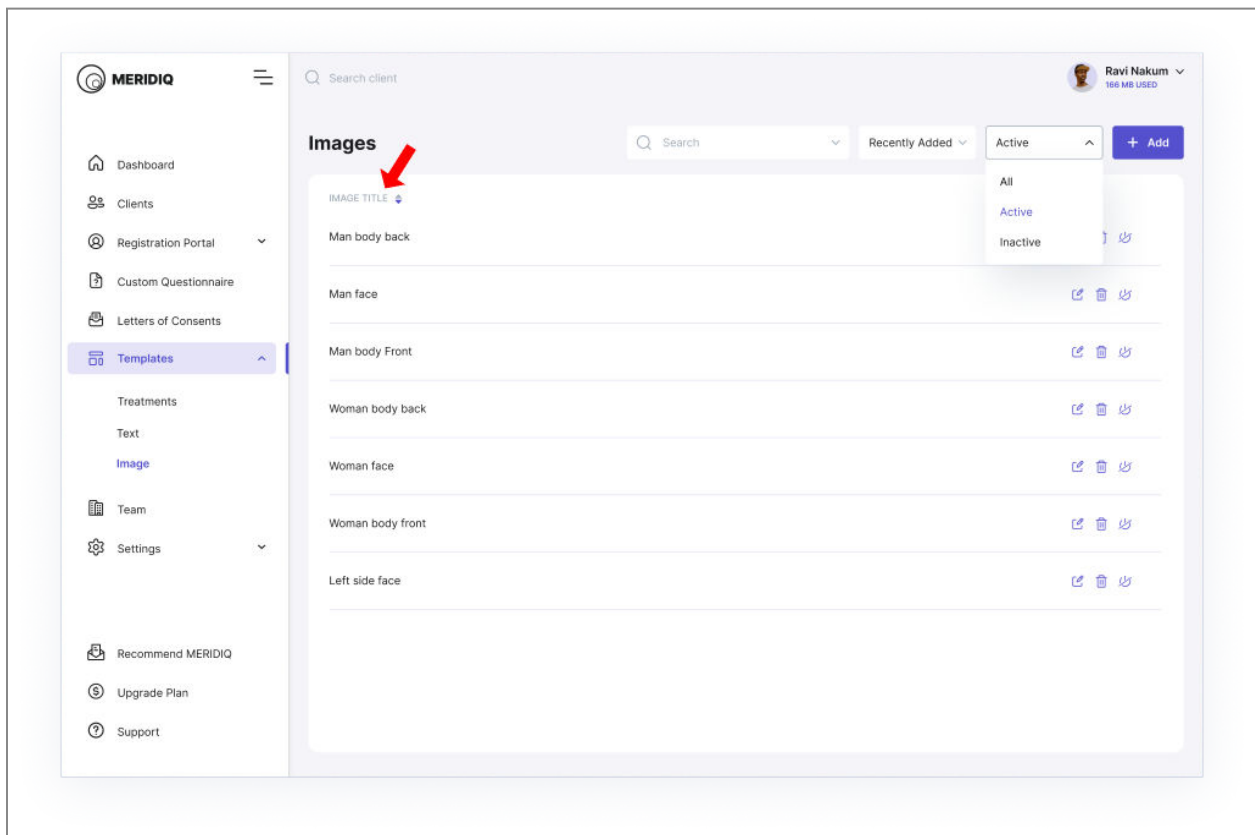
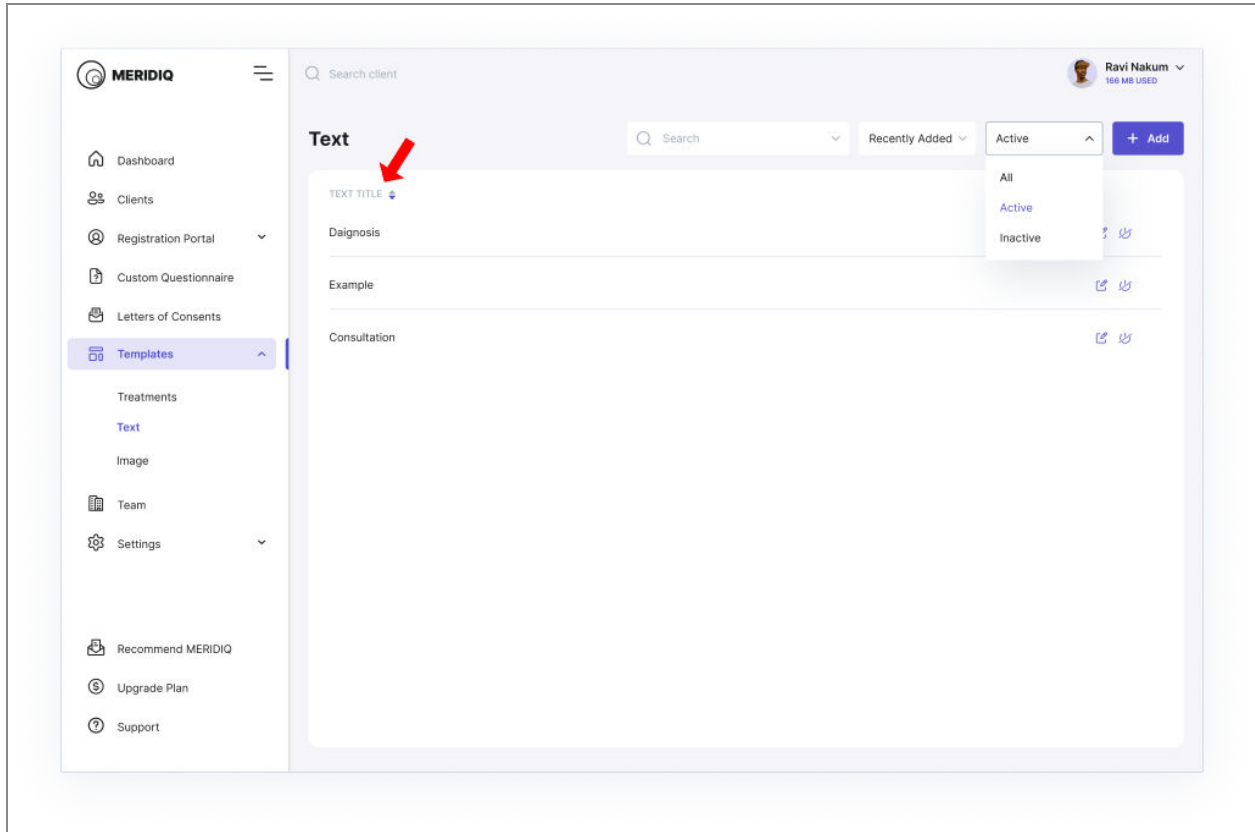
Cancel

Submit

Note: You can activate, inactivate, or edit templates. Templates can be created for each service you provide

Text and Image

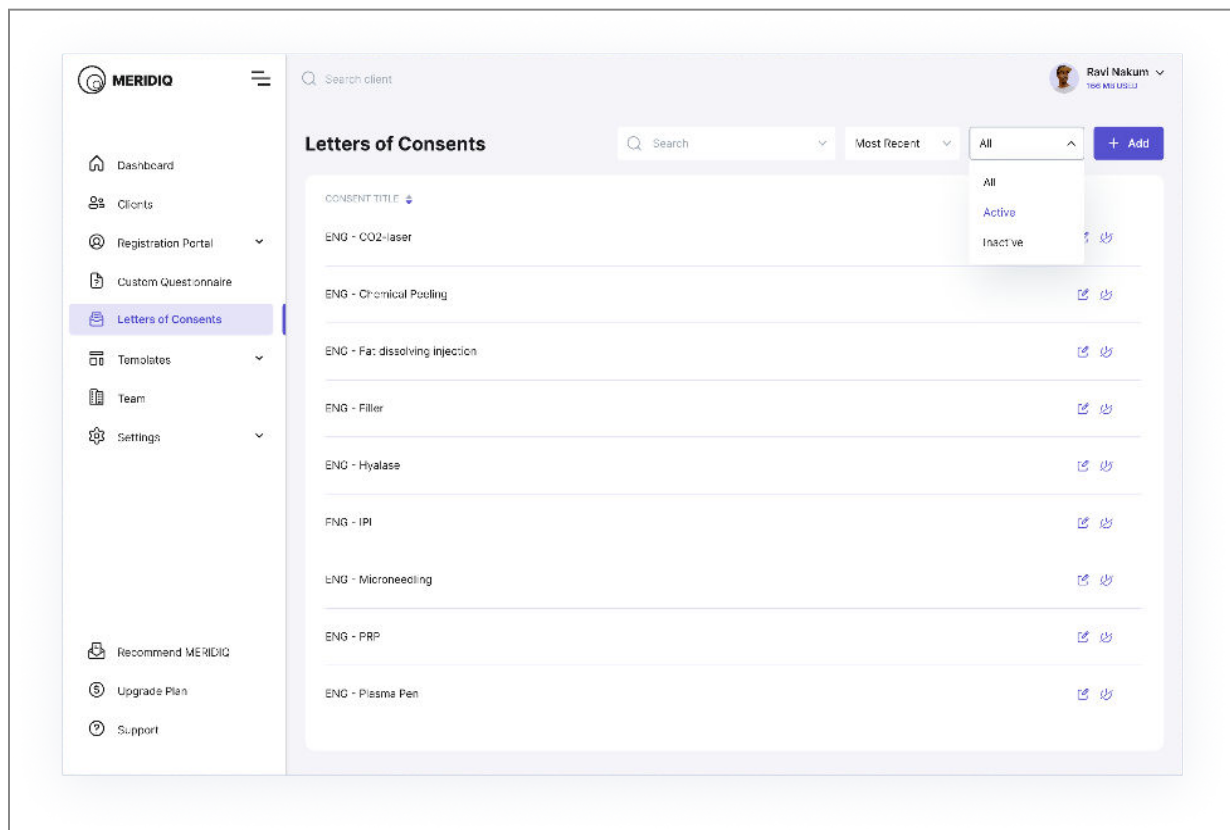
- It is a bit more technical- like diagnosis
- You are required to fill in the necessary information
- You can add an image
- You can add more texts, inactivate them, or delete them



Letters of Consents



- By default, there are 10 English and 10 Swedish Letters of Consents.
- You can add new letters, edit, or inactivate the current letters they consider unnecessary.



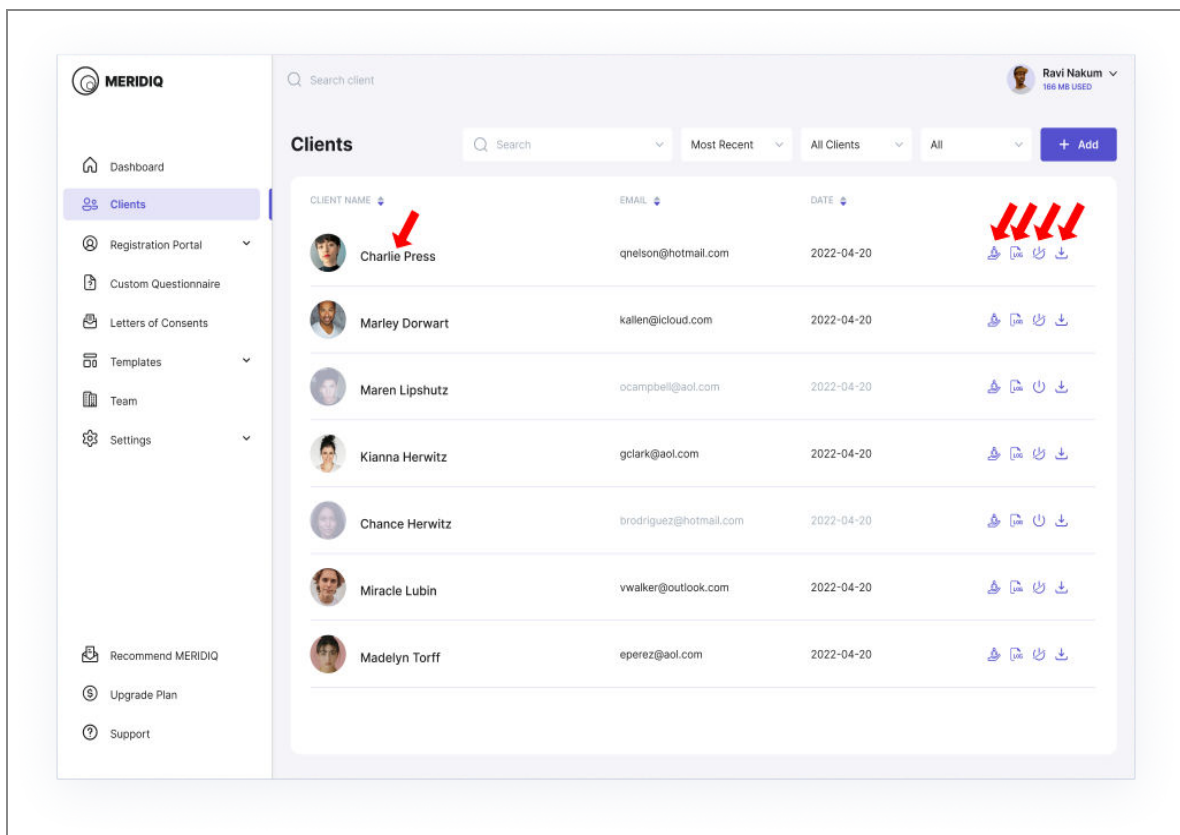
Note: Letters of Consent are like templates; you need to adapt them to suit their purposes.

Clients



When a client has completed registration using the registration portal, the client's details will be added to the 'Clients' menu on the left.

All information about the clients is stored and accessed here. Click on the client's name to access the client's information page. The user can manually add clients through this menu.



- Edit the Clients Dashboard by clicking the edit button or client name
- View the client's log file
- Download the client's medical records
- You can also inactivate the client if needed. This will remove the client from the active filter settings

Note: In the search bar, you can always search for the client you are looking for.

Edit the client profile to update the relevant information. Add information about Next of Kin
Manually approve consent regarding storing of personal information or send the consent to the client's email for approval.

The screenshot shows the MERIDIQ interface for a client named Charlie Press. The left sidebar contains navigation links: Dashboard, Clients (selected), Registration Portal, Custom Questionnaire, Letters of Consents, Templates, Team, and Settings. The main content area has a search bar and a user profile for Ravi Nakum. The client profile for Charlie Press includes a profile picture, name, email (qncolson@hotmail.com), and status indicators for APPROVAL, VERIFIED, and NEXT OF KIN. There are three tabs: Media (12), Records (23), and Questionnaires (6). The Media tab shows a grid of 12 images. The Records tab shows a table of 23 records, with columns for TITLE, DATE, CHANGED BY, and STATUS. The Questionnaires tab shows a table of 6 questionnaires, with columns for TITLE, DATE, and QUESTIONNAIRE TYPE. The Send Information tab shows a table of 6 send information records, with columns for SEND BY and DATE.

Client Profile: Charlie Press
qncolson@hotmail.com
APPROVAL VERIFIED NEXT OF KIN

Media (12)
Before / After + Add
View More

Records (23)
+ Add
Procedures Notes & Files Letters of Consents

TITLE	DATE	CHANGED BY	STATUS
Patient Record	2022-04-20	Rickard Johansson	UNSIGNED
Patient Record	2022-04-20	Rickard Johansson	SIGNED
Patient Record	2022-04-20	Rickard Johansson	UNSIGNED

View All

Questionnaires (6)
+ Add

TITLE	DATE	QUESTIONNAIRE TYPE
Patient Record	2022-04-20	Health Questionnaire
Patient Record	2022-04-20	Covid-19 Questionnaire
Patient Record	2022-04-20	Custom Questionnaire

View All

Send Information (6)
+ Add

SEND BY	DATE
Anika Lipshutz	2022-04-20
Anika Lipshutz	2022-04-20
Erin Philips	2022-04-20

View All

Notes and Files

A simple and fast way to do a record documentation about a client.

- By clicking on the 'Notes and Files' icon, you can proceed to provide usefully information about the client.
- You can also attach a file (image, document etc.) to the notes
- In the end, click on 'Submit.'

Note: All medical notes and files must be signed. Once signed, notes can only be viewed, not edited.

Health Questionnaire

The questionnaire is used to ask clients certain health-related questions before a treatment is performed. If the client has not filled this out using the registration portal, select "New." and fill out the form with input from the client. If a client's health changes, it's easy to update by just selecting "New" and updating relevant Information.

- Clients are expected to fill the appropriate spaces with the right answers
- Click on 'Submit'

Note: This information can be downloaded by the user for review purpose. This can help you to follow the client's health progress.

Custom Questionnaire

If you have created custom questionnaires they are accessed here to be updated and saved. Every custom questionnaire works the same way as the Standard "Health Questionnaire". It's easy to update and change by just clicking the "Custom Questionnaire" and selecting the "+" icon and updating with relevant information from the client.

Send Information

- You can use this space to send documents to the client by uploading the file and click on 'Submit.'
- The information will be sent to the client via email from noreply@meridiq.com
- Log of each activity will be displayed on the 'Send Information page

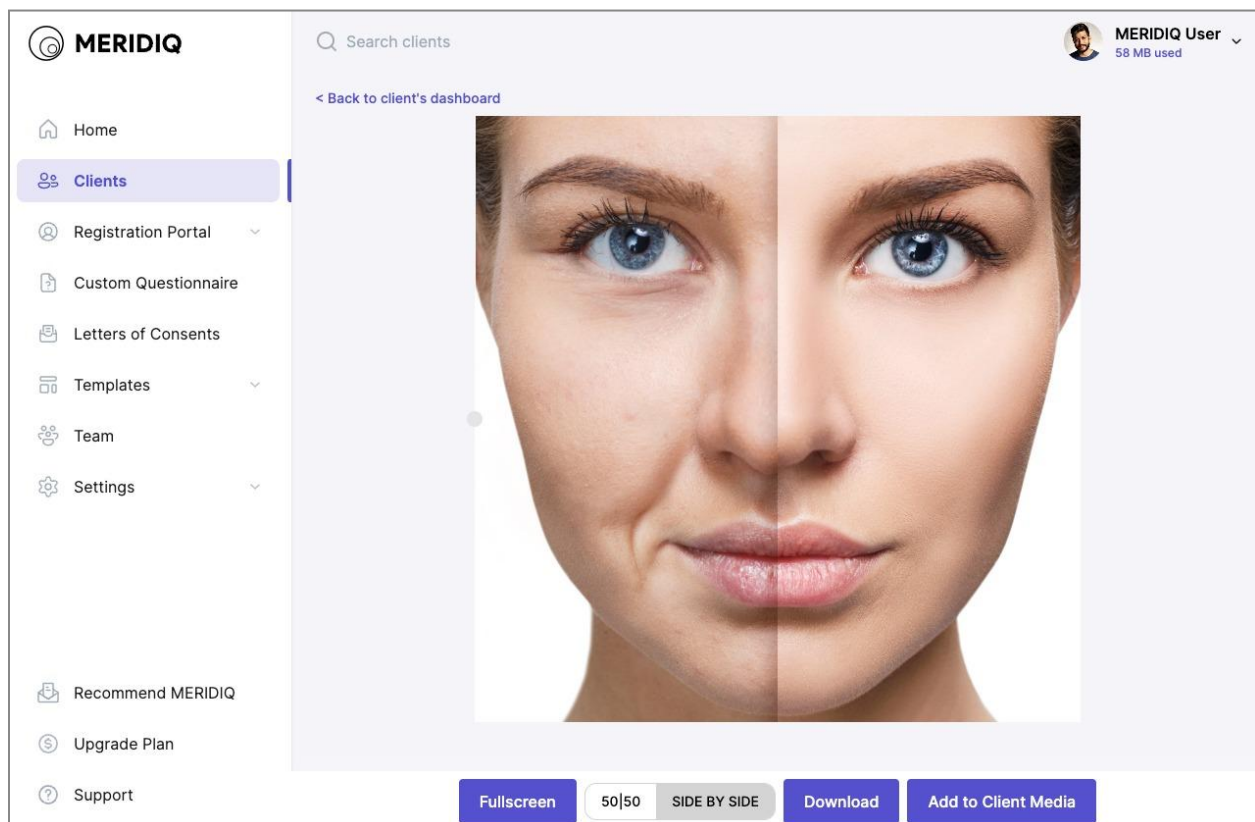
Media Library

This feature allows uploading images of the client. They are sorted on the day they are uploaded. When viewing images, there is also the I delete function if needed. "Media Library" is accessible from the "Procedure" feature so client images can be added to a particular procedure record.

- Upload images to the client's media Library
- This feature has a very unlimited storage Space
- You can add and delete images
- Upload up to 15 images simultaneously

Before After

- Before After image tool gives the detail of the before image and after image of the completion of the treatment that how much improvement the treatment after completion of the treatment as compared to before.
- Firstly you can open the "Before and After image tool" by clicking on the "Before After."
- Start the Procedure by clicking on the "Start".
- Upload before and after treatment images by clicking on the "Next."
- You can also upload images from "The client Media Library".
- You can also edit the image with the "50/50" and "Side By Side" editing tools.
- You can also download that image by clicking on the "Download" and add it to client media also by clicking on the "Add to Client Media."



Procedure

- Procedure gives the detail of the treatment prescribed
- Attach an applicable treatment template (or text template). You can add a template and change the price for this specific procedure. You can also add multiple treatments templates if needed
- Add additional information to the template to complete the documentation
- Add image(s) using the default templates (Use Template) or use the client's authentic images from the "Media".
- There are tools to edit the image to do visual documentation of the procedure. The image or picture can be coloured, and marked in different colours and shapes. You can also add numbers if needed.
- Once all necessary information is included, save the procedure for the patient.

Search client

< Back to clients dashboard

Create Procedure

Use Template Media Library Add Media

UNDO CLEAR

0.5

< Page: 1/3 >

Procedure Title

Procedure Title

Date of Procedure

16 Jun 2022

Description TREATMENT TEMPLATE TEXT TEMPLATE

Description

Search client

< Back to clients dashboard

Create Procedure

Use Template Media Library Add Media

0.5

< Page: 1/3 >

Procedure Title

Procedure Title

Date of Procedure

16 Jun 2022

Description TREATMENT TEMPLATE TEXT TEMPLATE

Description

MERIDIQ

Search client

Ravi Nakum 166 MB USED

< Back to clients dashboard

Create Procedure

Procedure Title

Date of Procedure

16 Jun 2022

Description

Treatment Template Text Template

B U I T L R X² X₂

Description

Total Cost

16 Kr

Cancel Submit

Pictures

Use Template Media Add Media

UNDO CLEAR

NUMBER

1 X

0.5

Delete < Page: 1/3 > Create

Note: The procedure must be signed by the user to authenticate it. The procedure can be edited and updated until it is signed. Once it is signed, the procedure is locked- it can only be viewed and copied, not edited.

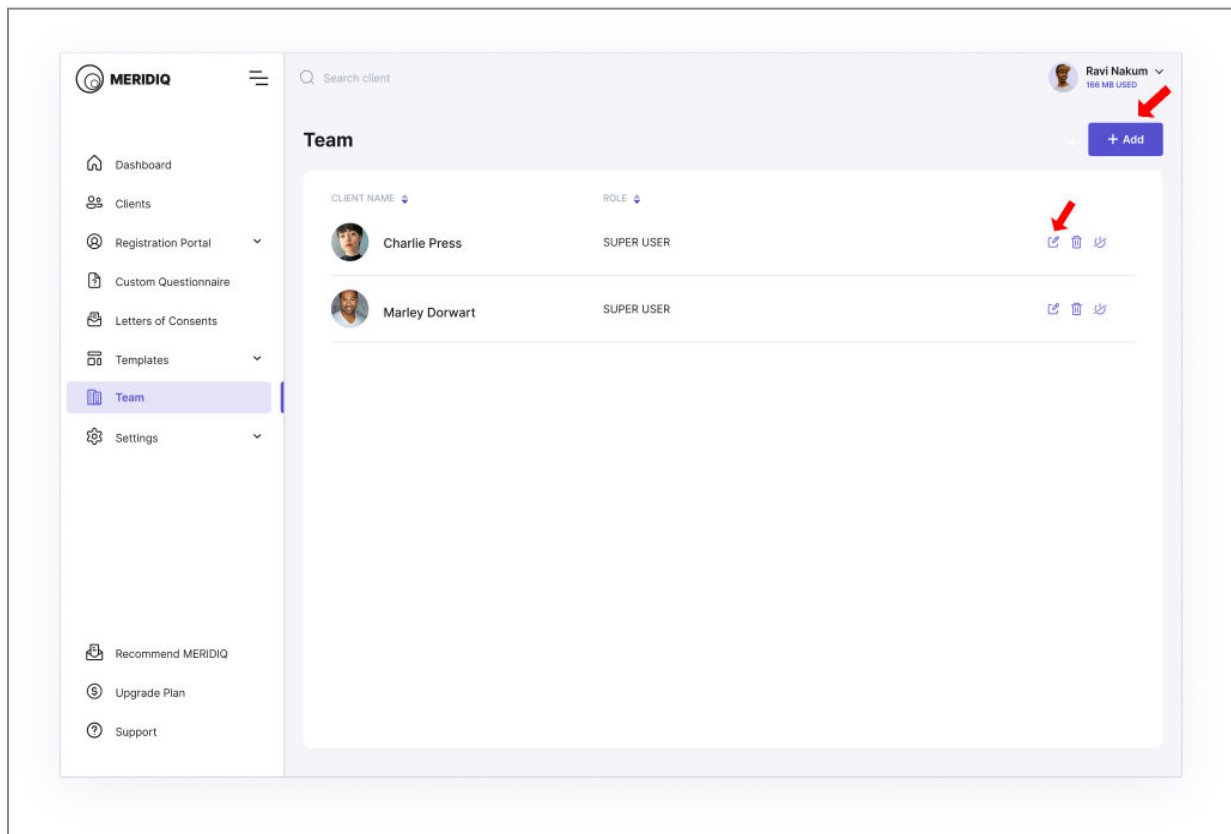
Team

“There are two roles for the User- Admin or User. Fill in the corresponding information and submit.

Admins: Full access but no access to “Company Information” or “Billing.”

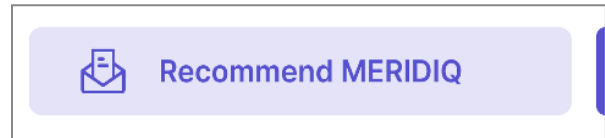
Users: Same as admins, and no access to “Custom Questionnaire”, Letters of Consent, Registration Portal, or Upgrade Plan You can add, edit, and delete users.

Note: “You can only add the number of admins/users that you have subscribed to.”

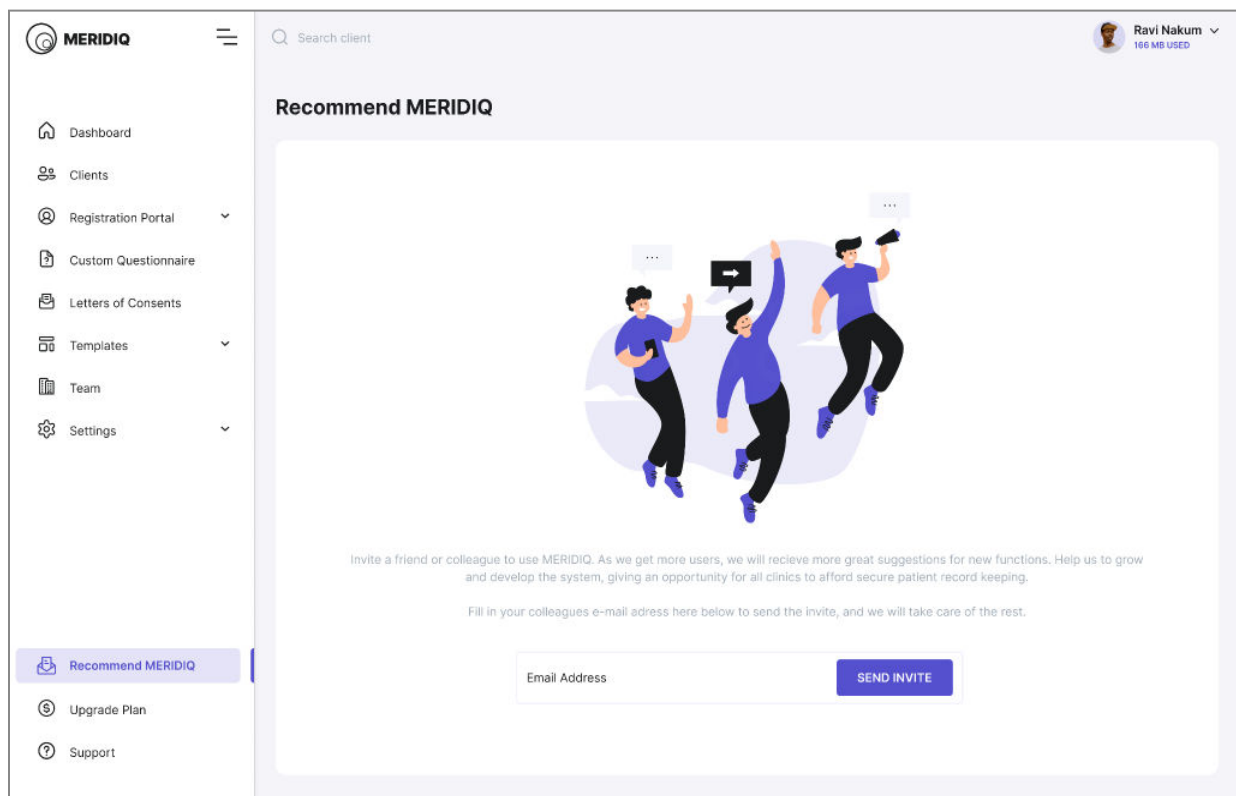


Recommend MERIDIQ

The user can use this menu to invite a friend or colleague to use MERIDIQ. This helps us to grow and become better.

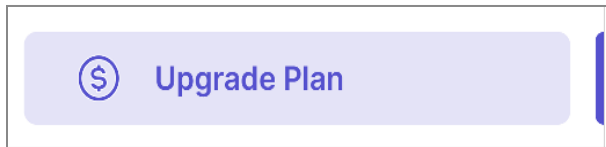


- Fill in the email address of your friend
- Click on '**SEND INVITE**'
- This person will receive an email invite to try out MERIDIQ



Upgrade Plan

This menu shows your current subscription plan and allows you to upgrade.



- You can drag the line to upgrade to your desired subscription plan
- Click on 'Upgrade Plan'
- Provide all necessary information
- Click on '**Submit**'

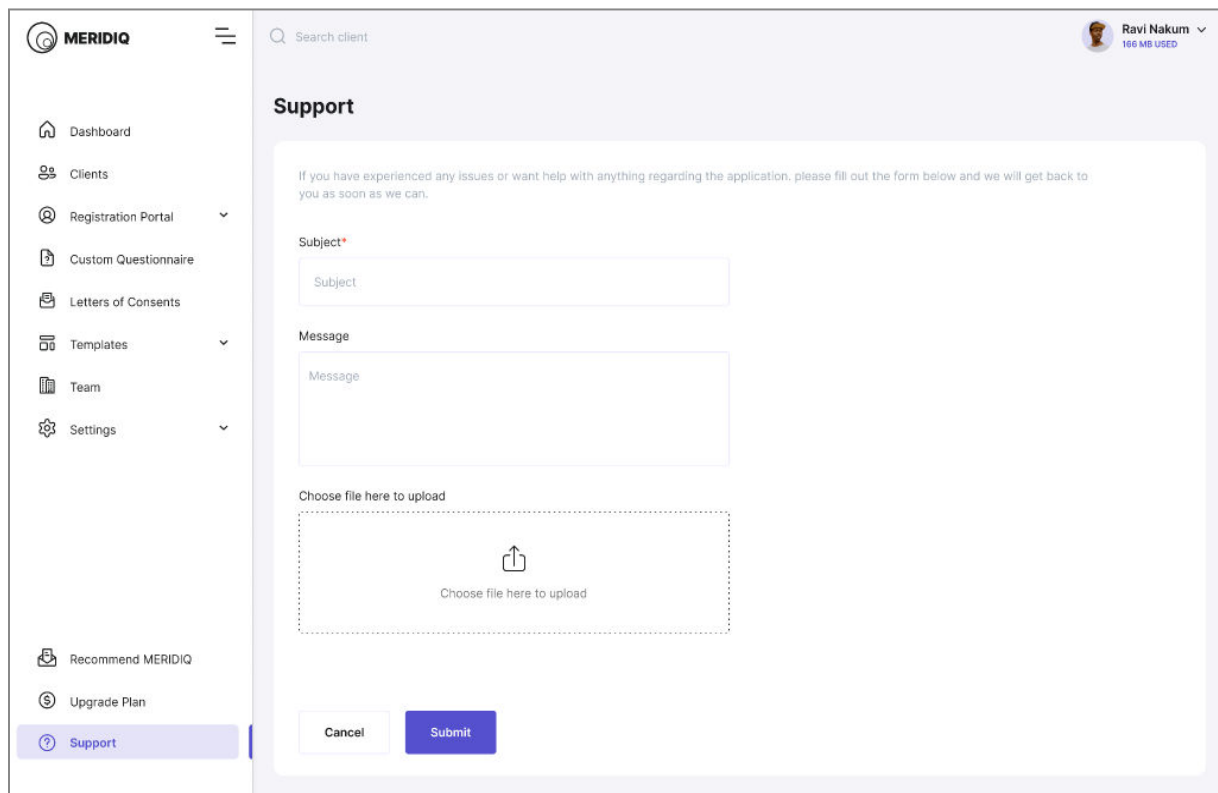
The screenshot shows the MERIDIQ web application interface. On the left is a sidebar with navigation links: Dashboard, Clients, Registration Portal, Custom Questionnaire, Letters of Consents, Templates, Team, Settings, Recommend MERIDIQ, Upgrade Plan (highlighted), and Support. The main content area is titled 'Upgrade your MERIDIQ plan'. It includes a search bar at the top right with the text 'Search client' and a user profile 'Ravi Nakum' with '166 MB USED'. The main heading is 'Upgrade your MERIDIQ plan'. Below it, a message says: 'Please select your subscription below and enter your billing address and credit/debit card information. To try for FREE without a time limit, select 1 User and 20 Clients. Welcome!'. A slider is shown with a red arrow pointing to the number '2' on the left side. Below the slider, it says 'You will get:'. This is followed by two icons: a person icon with '2 Users' and a group of people icon with '1000 Clients'. Below these are four checkmarks: 'Up to 2 Users', 'Up to 1000 Clients', 'Unlimited Storage', and 'Customer Support'. At the bottom, it shows '24£' and 'Monthly Subscription (excl. VAT)' next to a blue 'Upgrade Plan' button.

Support

In any case of issues or errors while using the MERIDIQ service, use the 'Support' feature to reach out to us. Our support team is readily available to provide a prompt response to your Inquiries.



- Fill in the subject matter
- Provide the details of the issues you have
- You can also attach a file
- Click on '**SUBMIT**'

A screenshot of the MERIDIQ web application's support interface. The interface has a light purple header with the MERIDIQ logo on the left, a search bar in the center, and a user profile on the right. A sidebar on the left contains navigation links: Dashboard, Clients, Registration Portal, Custom Questionnaire, Letters of Consents, Templates, Team, and Settings. The main content area is titled "Support" and contains a form. The form includes a text input for "Subject", a larger text area for "Message", and a file upload section with a dashed border and an upload icon. At the bottom of the form are "Cancel" and "Submit" buttons. The user profile in the top right shows "Ravi Nakum" and "166 MB USED".

MERIDIQ

Search client

Ravi Nakum 166 MB USED

Support

If you have experienced any issues or want help with anything regarding the application, please fill out the form below and we will get back to you as soon as we can.

Subject*

Subject

Message

Message

Choose file here to upload

Choose file here to upload

Cancel Submit

General Notes

MERIDIQ was created to enhance medical service delivery. As such, the software facilitates seamless delivery of medical services whereby clients do not have to visit the hospital or clinics to access bespoke health services. Users can track their client's medical progress without any Hassles.

As your clients continue to increase, you can upgrade your subscription plan to cover all your clients and accommodate all your users. One user is meant to cover five hundred clients. Upgrading your subscription plan is easy.

Letters of Contests, Templates, Questionnaires, Mandatory Fields and other aspects can be edited by the user to suit specific requirements. Signing diagnosis, procedures, Letters of Consents, and every document that requires signature are easy to sign without any Complications.

Additionally, it is easy to introduce and invite your friend or colleague to use the MERIDIQ software and enjoy the services provided therein.

MERIDIQ was designed to accommodate diverse needs; hence, your feedback will help us develop the software to achieve better service delivery and optimized performance, leading to the utmost satisfaction. You can always reach us via our email at support@meridiq.com with your remarks, feedback, and inquiries.

Conclusion


The software is designed to facilitate seamless delivery of medical services and accurate keeping of medical records.

Due to the sensitivity and nature of the services provided through the software, it is essential always to ensure the security and safety of the software. In this regard, the email is used for login; hence, you can only have one simultaneously logged-in user per account for security and accountability measures. We recommend that you refuse to share login details with an external party.

Our support team is available for further questions.



MERIDIQ

 www.meridiq.com